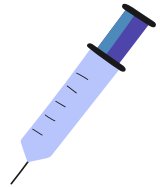
醫健通
eHealth

2026/27
Briefing Session



System Workflow

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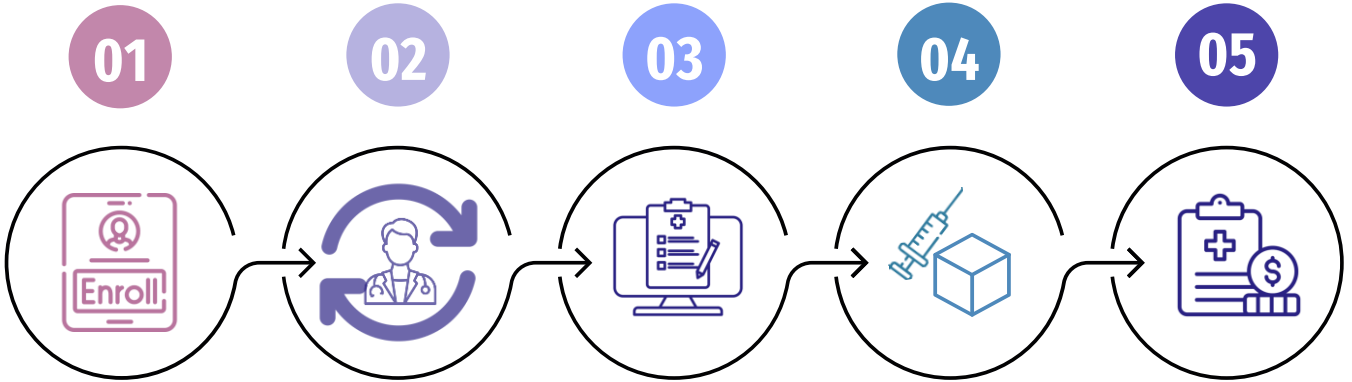


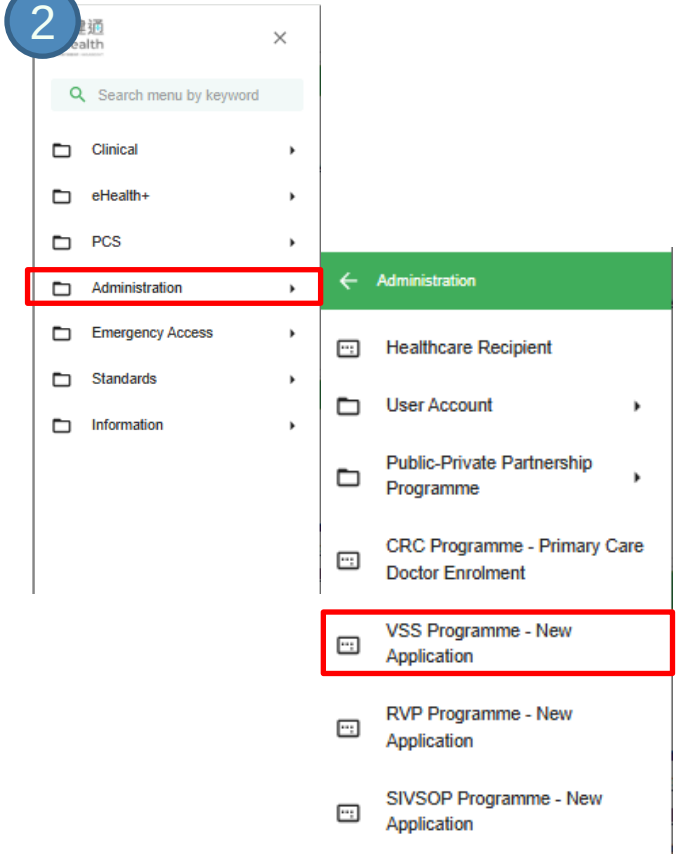
New Enrolment

Programme Enrolment – New VSS Enrolment

1

Login to eHealth Portal for enrolment and daily operation

2



Home Page

On the left menu bar, select **Administration > Programme**

Programme Enrolment – New VSS Enrolment

3

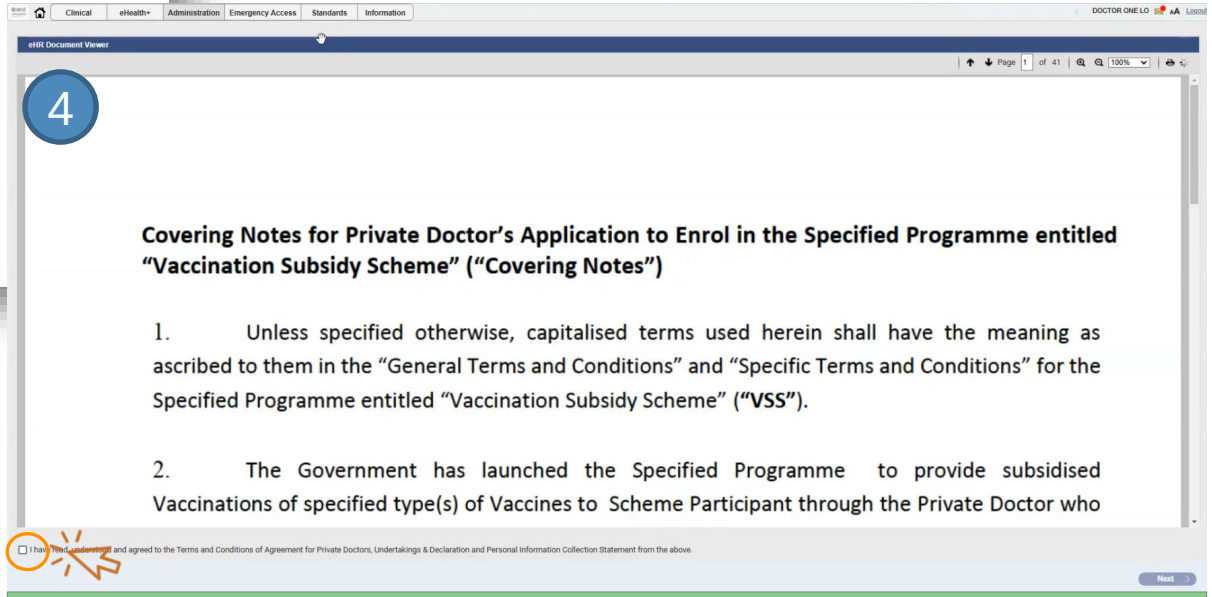
Select corresponding season

Please select

- (•) Vaccination Subsidy Scheme
  - ( ) VSS2627 Enrolment
  - ( ) VSS2526 Enrolment

Prerequisite to join VSS/RVP/SIVSOP

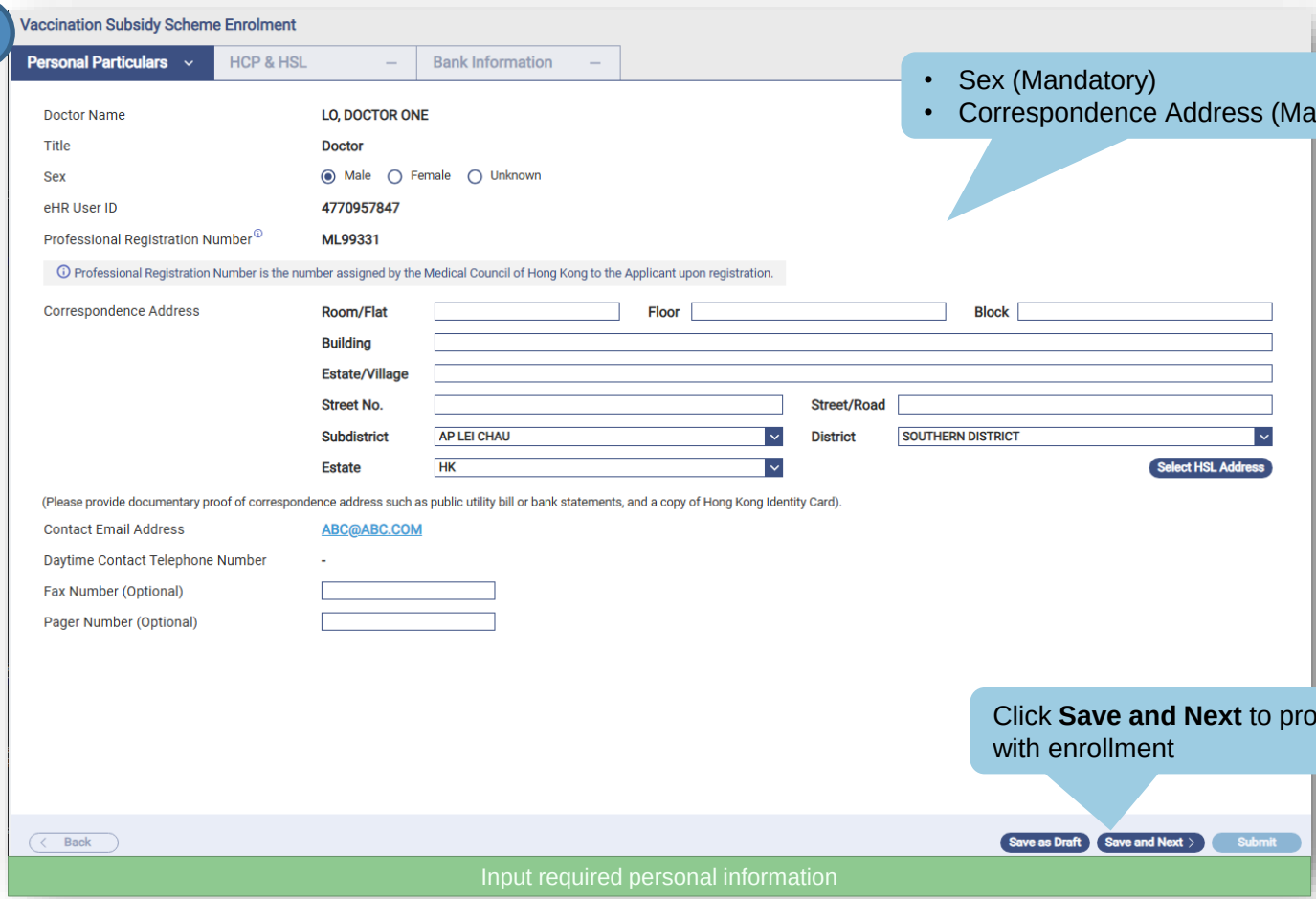
- Enrolled in PCD



User can confirm the T&C and proceed with enrolment

Programme Enrolment – New VSS Enrolment

5



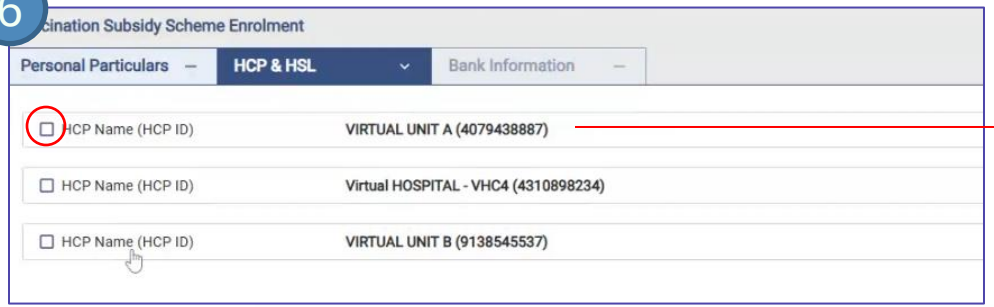
- Sex (Mandatory)
- Correspondence Address (Mandatory)

Click **Save and Next** to proceed with enrollment

Input required personal information

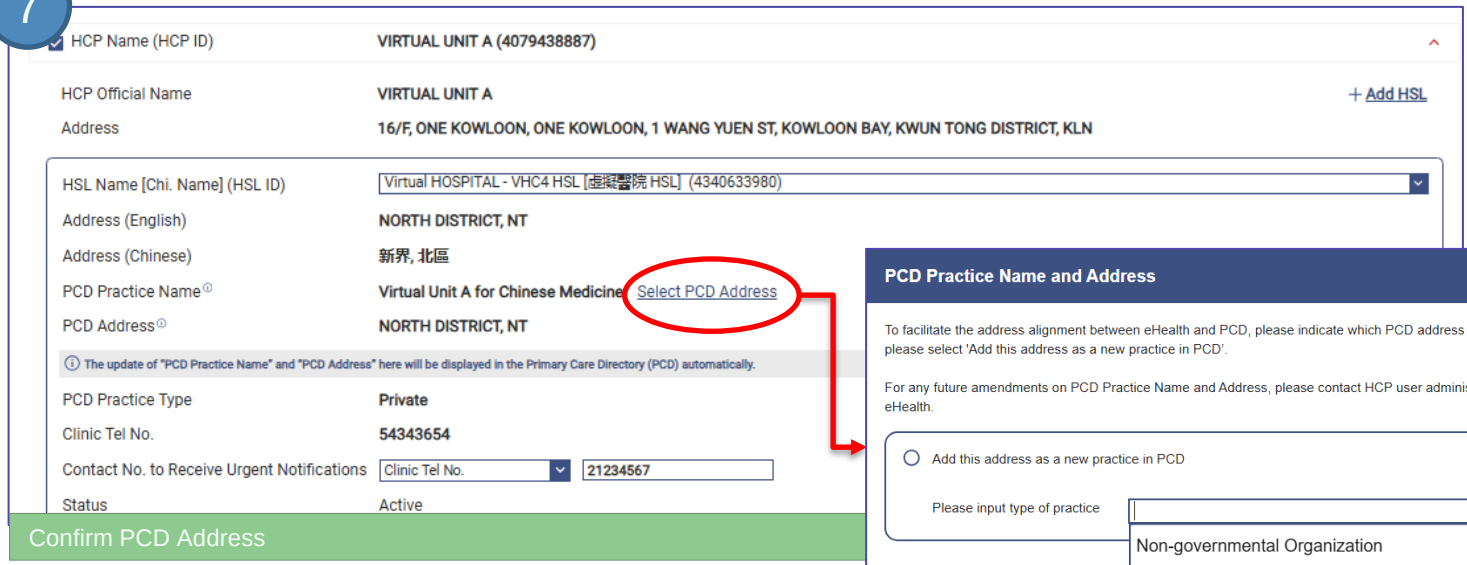
Programme Enrolment – New VSS Enrolment

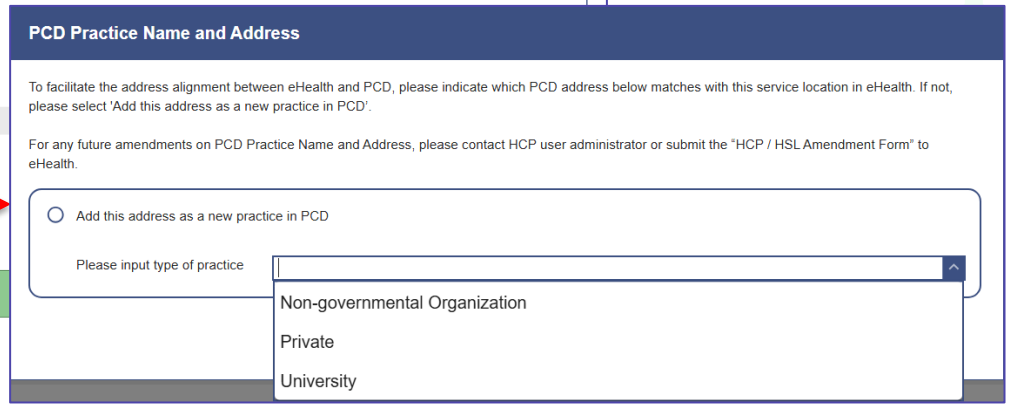
6



Programme Enrolment – New VSS Enrolment

7





Indicate the **type of practice** for this address.

Programme Enrolment – New VSS Enrolment

8

HSL Name [Chi. Name] (HSL ID): PVDR enhancement UAT 62 (2207083534)

Address (English): **CHEUNG CHAU, ISLANDS DISTRICT, NT**

Address (Chinese): **新界, 離島區, 長洲**

PCD Practice Name: **PVDR enhancement UAT 62** Select PCD Address

PCD Address: **CHEUNG CHAU, ISLANDS DISTRICT, NT**

ⓘ The update of "PCD Practice Name" and "PCD Address" here will be displayed in the Primary Care Directory (PCD) automatically.

PCD Practice Type: **Private**

Clinic Tel No.: **88888888**

Contact No. to Receive Urgent Notifications: Clinic Tel No. 21234567

Status: Active

Service Settings: ☑ Clinic ☐ Non-Clinic

Remarks:
- Detailed arrangement of Pilot Scheme will be announced in early August
- After the announcement, you could indicate your participation to draw vaccine from the Government Contract by going to "eHealth Services" > "User Profile"

Co-Payment Fee

Seasonal Influenza Vaccine

Eligible Group	Type of Vaccines	Co-payment fee	
		Clinic	Non-Clinic
Adult	SIV(IIV)	☑ $ 200	☐ $
	SIV(LAIV)	☑ $ 200	☐ $
	SIV(RIV)	☐ $	☐ $
Children	SIV(IIV)	☐ $	☐ $
	SIV(LAIV)	☐ $	☐ $

Pneumococcal Vaccine

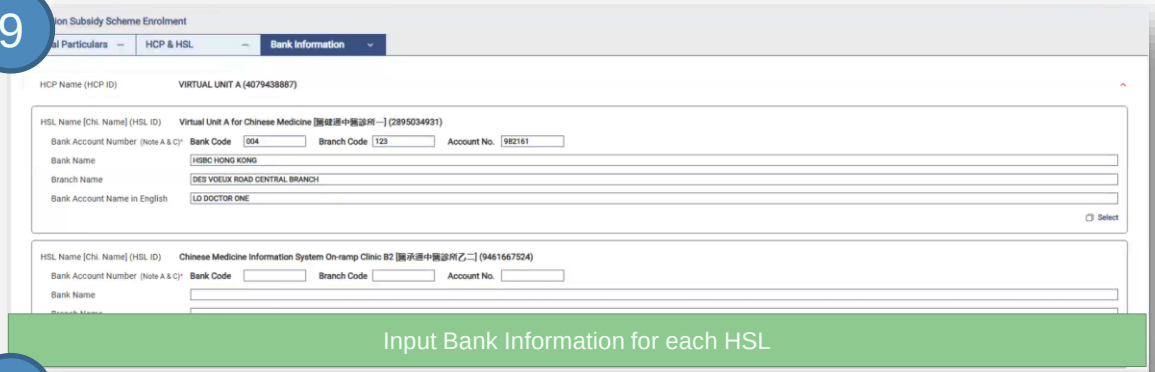
Eligible Group	Type of Vaccines	Co-payment fee	
		Clinic	Non-Clinic
Persons aged 65 years or above	PV(23vPPV)	☐ $	☐ $
	PV(PCV15)	☐ $	☐ $

Remarks:
- Inactivated Influenza Vaccine (IIV)
- Live-Attenuated Influenza Vaccine (LAIV)
- Recombinant Influenza Vaccine (RIV)
- 23-valent Pneumococcal Polysaccharide Vaccine (23vPPV)

Select Type of Vaccines and Input Co-payment fee

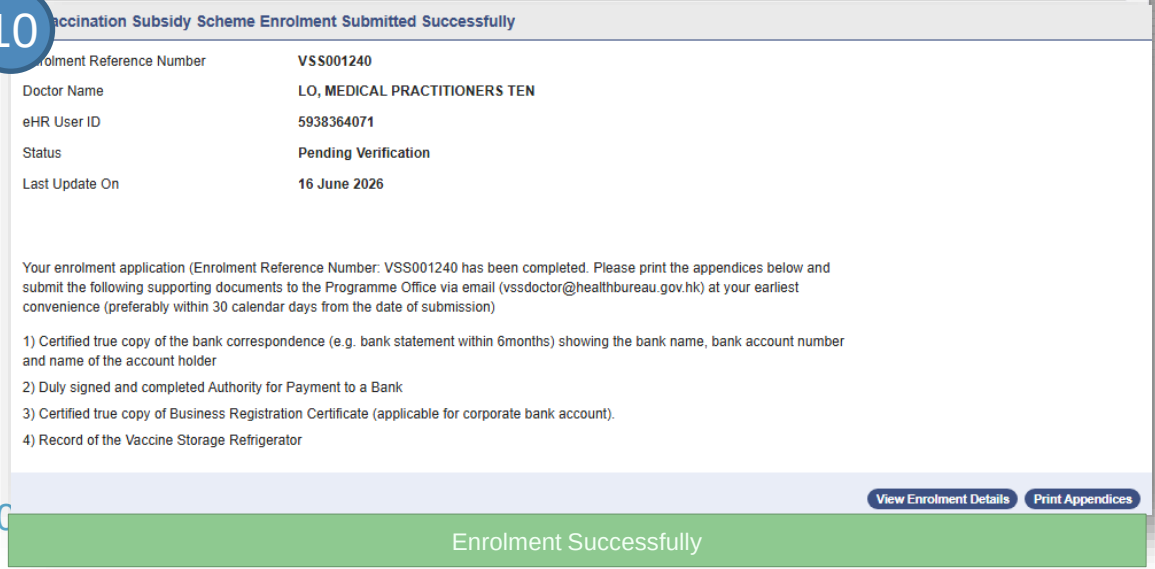
Programme Enrolment – New VSS Enrolment

9



Input Bank Information for each HSL

10



Enrolment Successfully

For **new applications**, please print the appendices and submit the following supporting documents to the Programme Office via EMAIL (vssdoctor@healthbureau.gov.hk)

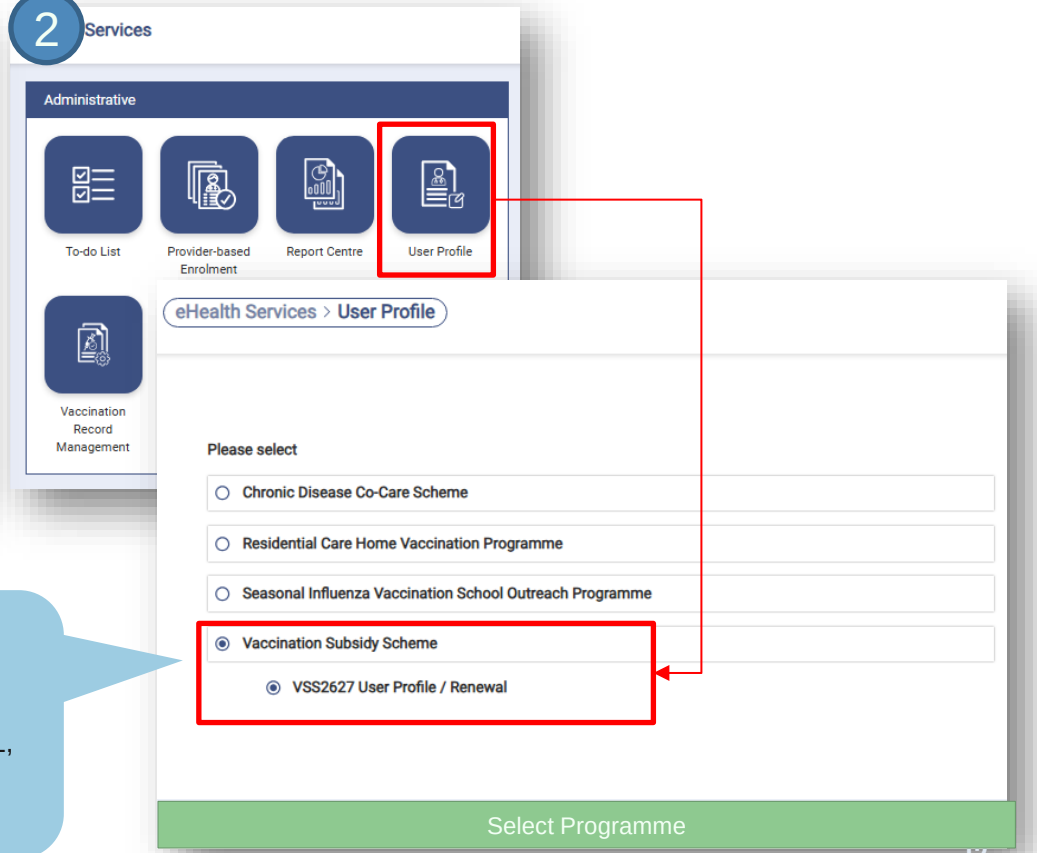
Renew / Update Profile

VSS - Renew / Update Profile

1

Login to eHealth Portal for enrolment and daily operation

2



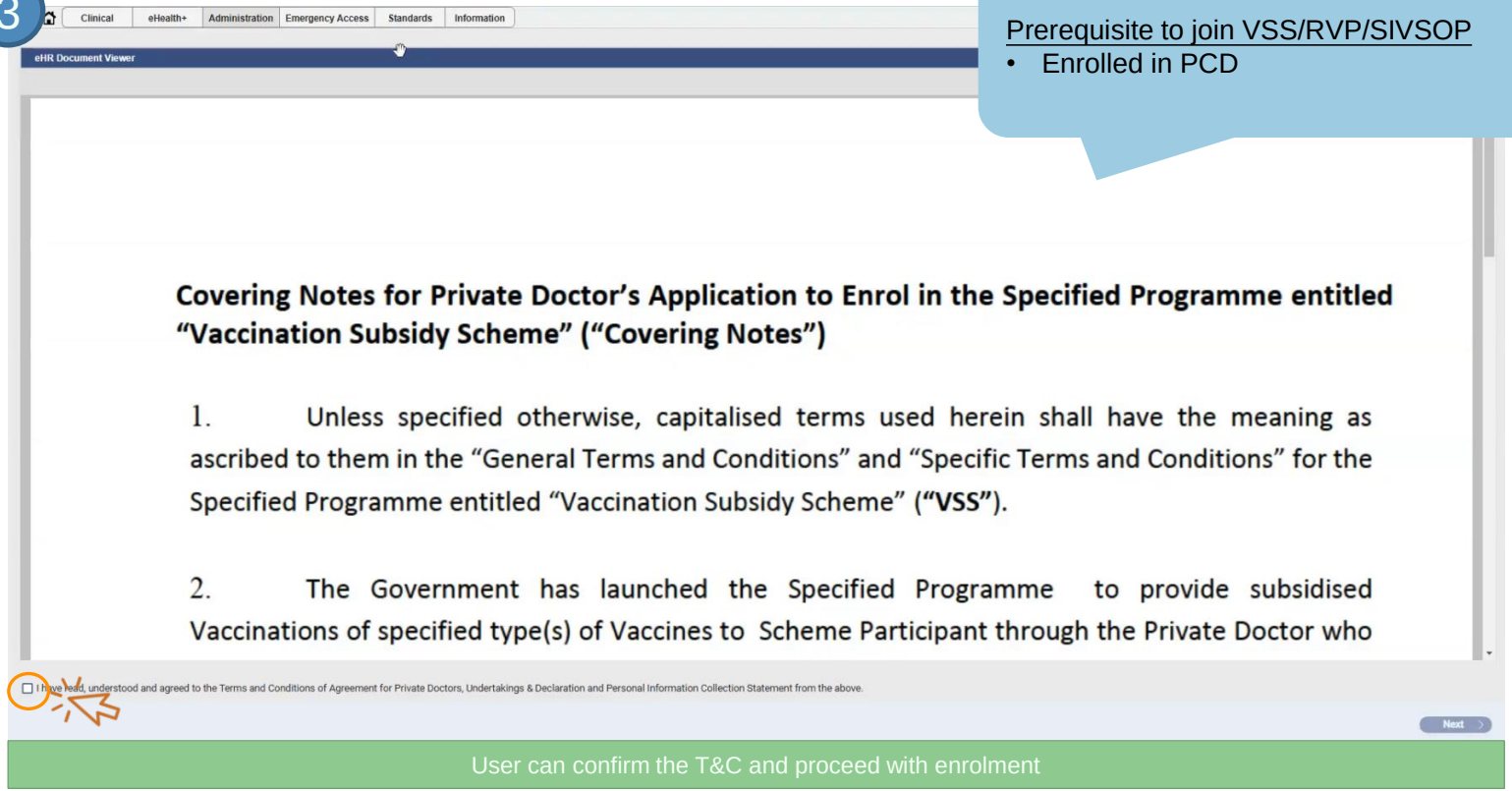
Select Programme

Year-round updates allowed for the VSS 2026/27 season

- Doctors can update their profiles anytime throughout the 2026/27 season, e.g., co-payment fees, adding/removing HSL, bank information
- Must submit renewal application before new season start

VSS - Renew / Update Profile

3



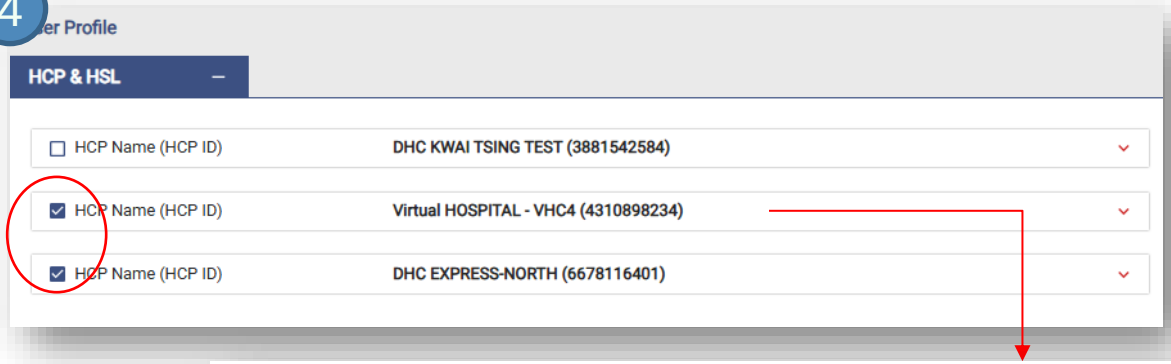
Prerequisite to join VSS/RVP/SIVSOP

- Enrolled in PCD

User can confirm the T&C and proceed with enrolment

VSS - Renew / Update Profile

4



Prefilled information according to the current doctor profile

VSS - Renew / Update Profile

5

HSL Name [Chi. Name] (HSL ID)	Virtual HOSPITAL - VHC4 HSL [虛擬醫院 HSL] (4340633980)
Address (English)	6/F, ONE KOWLOON HSL, ONE KOWLOON, 1 WANG YUEN ST, KWUN TONG DISTRICT, KLN
Address (Chinese)	九龍, 觀塘區宏遠街1號一號九龍一號九龍 HSL6樓
PCD Practice Name	Virtual HOSPITAL - VHC4 HSL
PCD Address	6/F, ONE KOWLOON HSL, ONE KOWLOON, 1 WANG YUEN ST, KWUN TONG DISTRICT, KLN

ⓘ The update of "PCD Practice Name" and "PCD Address" here will be displayed in the Primary Care Directory (PCD) automatically.

PCD Practice Type	Private
Clinic Tel No.	20256162
Contact No. to Receive Urgent Notifications	Clinic Tel No. 20256162
Status	Active
Service Settings	☑ Clinic ☑ Non-Clinic

Remarks:
- Detailed arrangement of Pilot Scheme will be announced in early August
- After the announcement, you could indicate your participation to draw vaccine from the Government Contract by going to "eHealth Services" > "User Profile"

Co-Payment Fee

Seasonal Influenza Vaccine

Eligible Group	Type of Vaccines	Co-payment fee: Clinic	Co-payment fee: Non-Clinic	26/27 Vaccine Stock Availability ⓘ
Adult	SIV(IIV)	☑ $ 20	☑ $ 30	☑
	SIV(LAIV)	☑ $ 20	☑ $ 30	☑
	SIV(RIV)	☑ $ 20	☑ $ 30	☑
Children	SIV(IIV)	☑ $ 30	☑ $ 30	☑
	SIV(LAIV)	☑ $ 30	☑ $ 30	☑

Pneumococcal Vaccine

Eligible Group	Type of Vaccines	Co-payment fee: Clinic	Co-payment fee: Non-Clinic	26/27 Vaccine Stock Availability ⓘ
Persons aged 65 years or above	PV(23vPPV)	☑ $ 15	☑ $ 36	☑
	PV(PCV15)	☑ $ 15	☑ $ 36	☑

Remarks:
- Inactivated Influenza Vaccine (IIV)
- Live-Attenuated Influenza Vaccine (LAIV)
- Recombinant Influenza Vaccine (RIV)
- 23-valent Pneumococcal Polysaccharide Vaccine (23vPPV)
- 15-valent Pneumococcal Conjugate Vaccine (PCV15)

ⓘ The type of vaccine, co-payment fee and vaccine stock change will be effective and reflected on the public website on the next day.

Bank Account Number (Note A & C)*	Bank Code 020 Branch Code 022 Account No. 2333352
Bank Name	HAPPY BANK
Branch Name	HAPPY BRANCH
Bank Account Name in English	DOCTOR A5

Select Type of Vaccines, Input Co-payment fee, Bank Information for each HSL

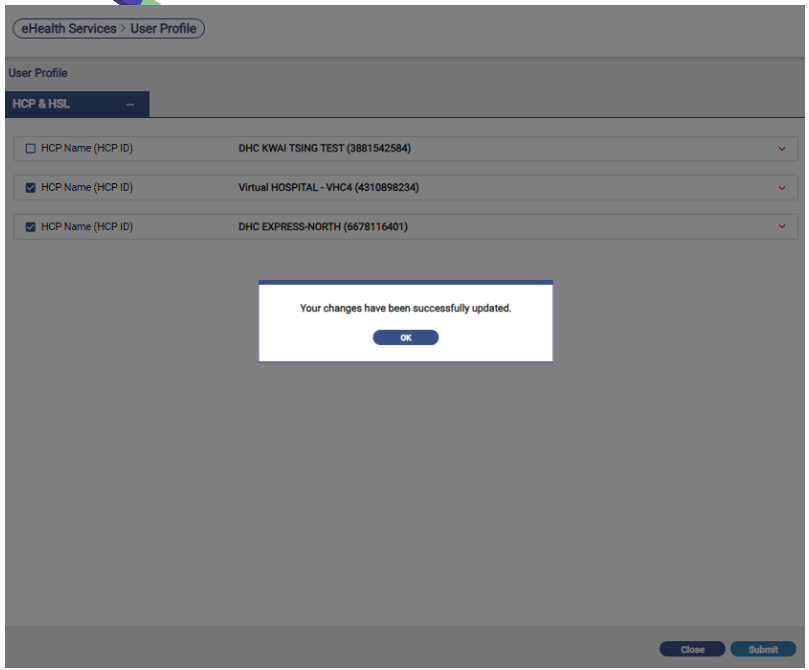
Unticking "26/27 Vaccine Stock Availability" indicates the vaccine is **out of stock**.

The type of vaccine, co-payment fee and vaccine stock change will be effective and reflected on the public website **on the next day**.

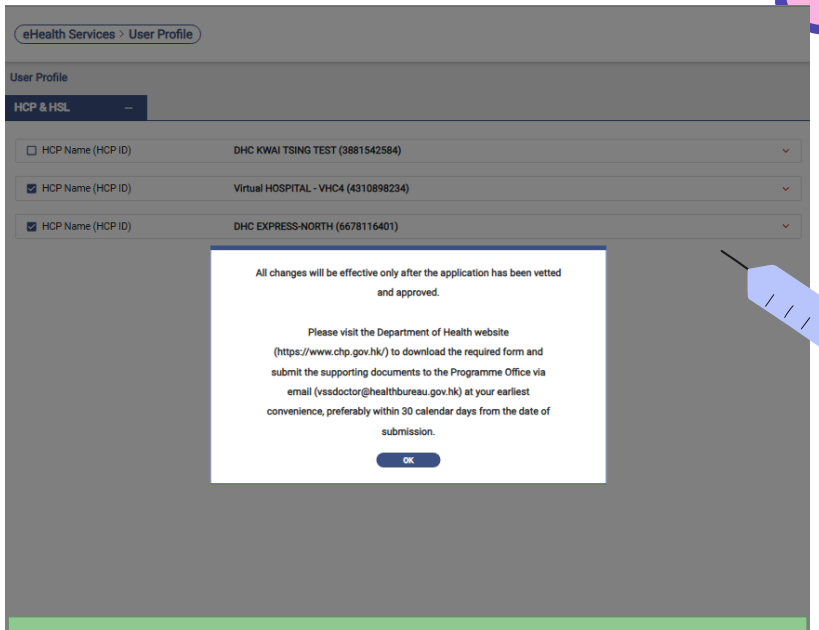
REMINDER

VSS - Renew / Update Profile

Successful



If an application does not require vetting, the renewal application/ update is deemed successful.



If an application requires a vetting procedure, all requested changes will only be published after the vetting is completed.

Remember to submit the required supporting documents to the Programme Office via EMAIL (vssdoctor@healthbureau.gov.hk)

e-Consent
&
Vaccine Input

Digital Channels: For participants and guardians who submit consent via eHealth App or Smart ID Card (details on next page).

Paper Forms: Still available and accepted for those who do not use/have access to these digital options.

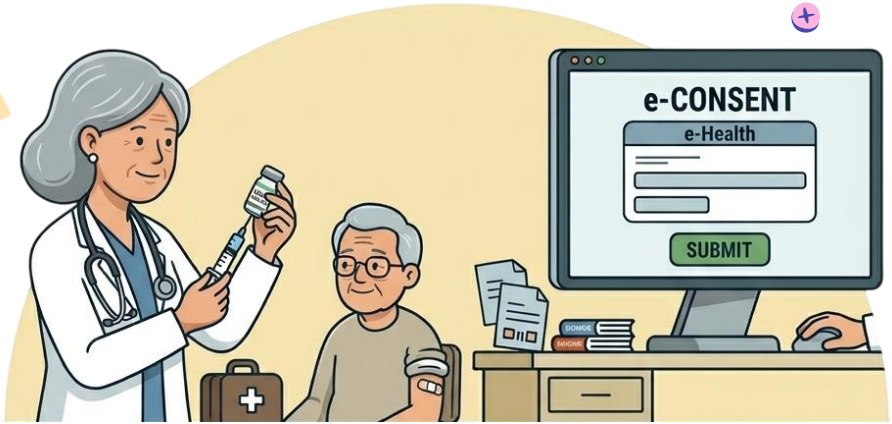
Streamlined e-Consent Workflow

Pre-arrival Consent (Via eHealth App)

Vaccine Recipients can submit their e-Consent at any time, either prior to or upon arrival at the clinic.

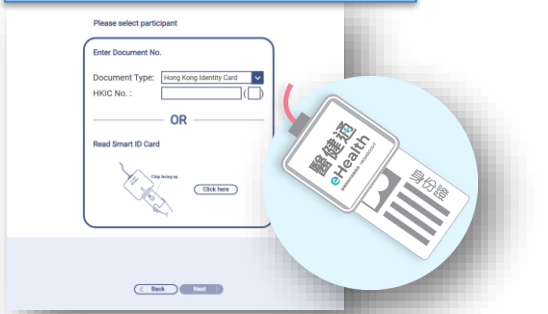
On-site Consent (Via Smart ID Card)

Vaccine Recipients can insert their Smart ID card at the clinic for one-click e-Consent submission.

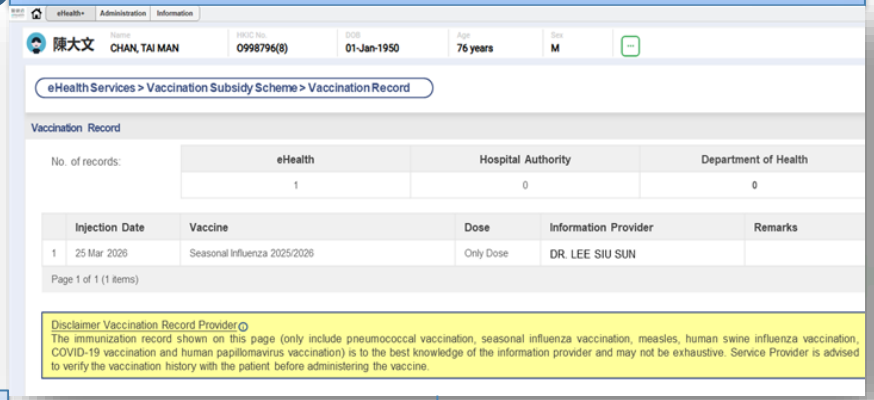


e-Consent on Vaccine Input Workflow
≧18 who has joined eHealth

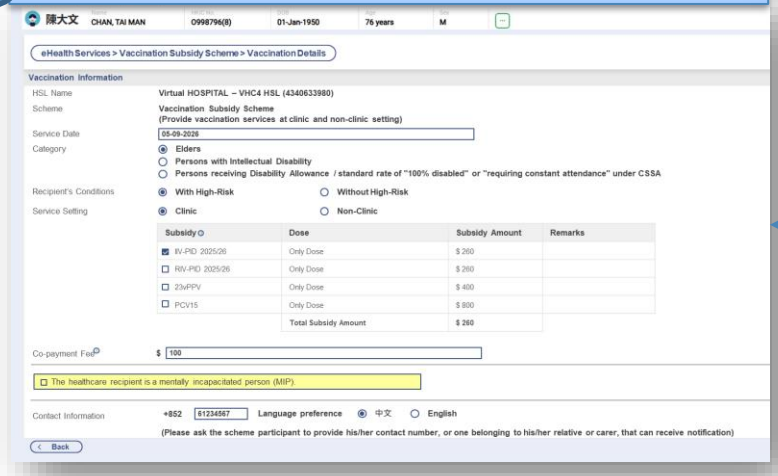
1 Search Participant Via Smart IC



2 Check Previous Vaccine Records



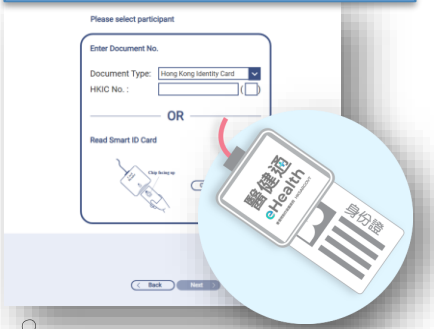
3 Input Vaccine record



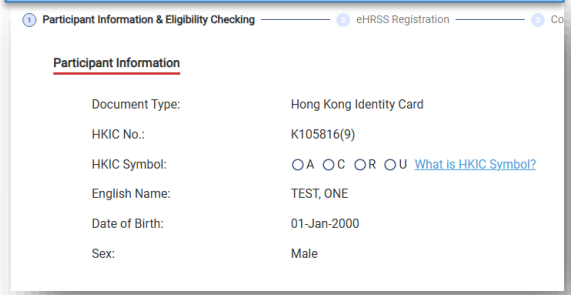
Mock Up

e-Consent on Vaccine Input Workflow
>=18 year old who has not yet joined eHealth

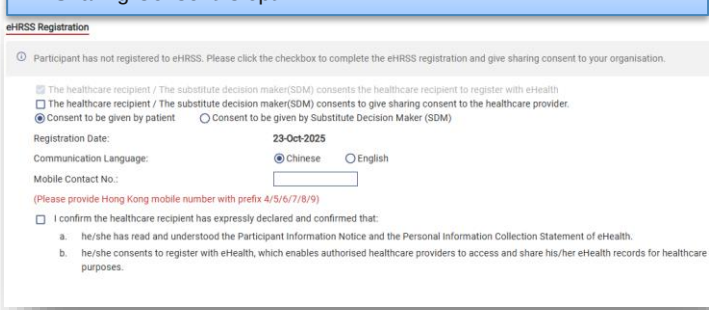
1 Search Participant Via Smart IC



2 Input ACRU

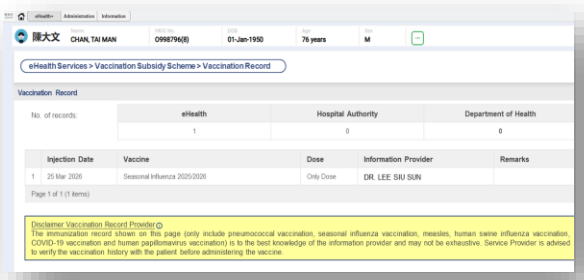


3
- >=18 year old **mandate** to join eHealth
- Sharing Consent is opt-in

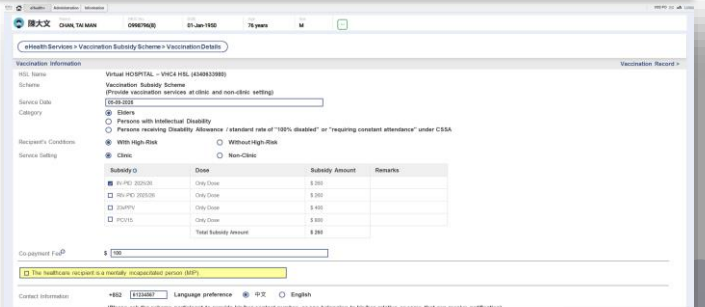


4 Participants' eHealth registration and sharing consent is given successfully

5 Review Previous Vaccine Records



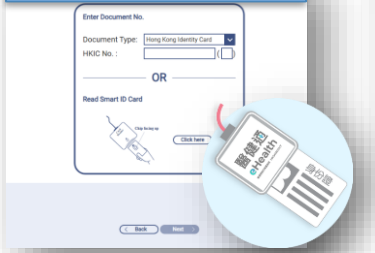
6 Input Vaccine records



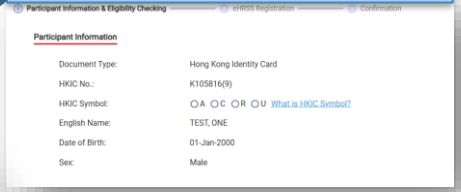
Mock Up

e-Consent on Vaccine Input Workflow
<16 year old who has not yet joined eHealth (Both VR & Guardian use Smart IC)

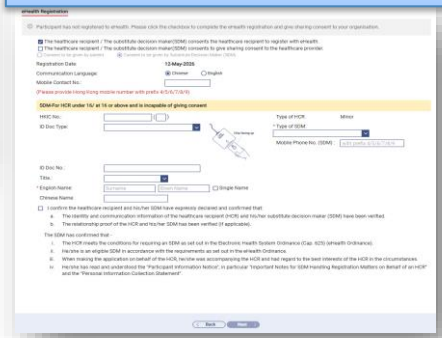
1 Search Participant Via Smart IC



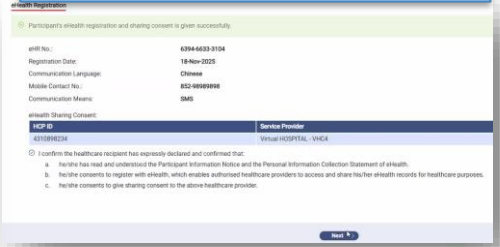
2 Input ACRU



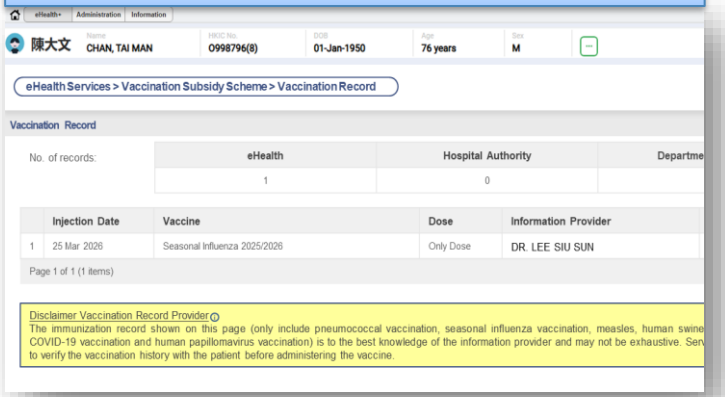
3
- <18 year old is opt-out to join eHealth
- Sharing Consent is opt-in



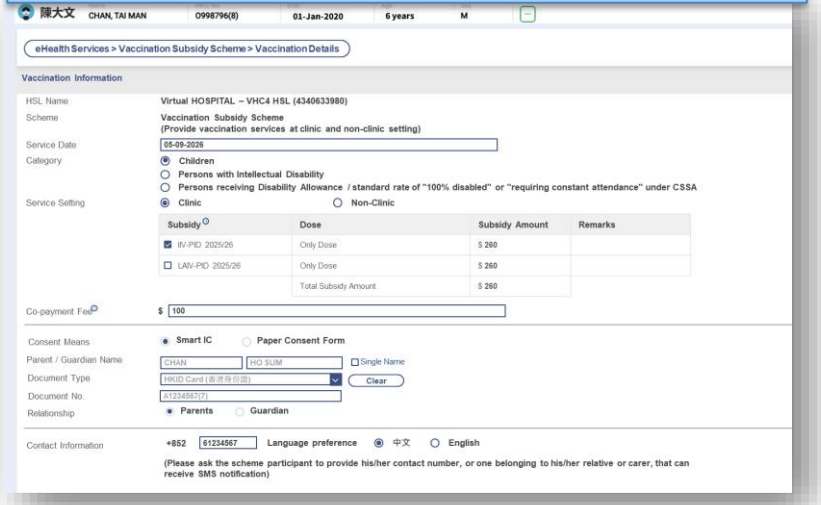
4 Participants' eHealth registration and sharing consent is given successfully



5 Review Previous Vaccine Records



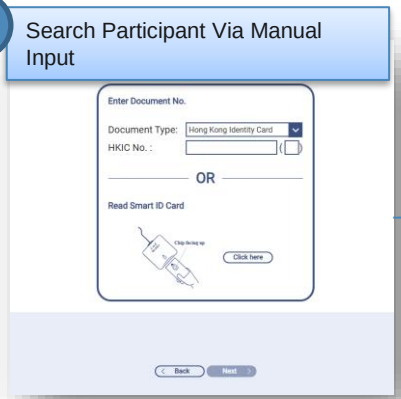
6 Retrieve the HKIC card info directly when selecting **Smart IC**



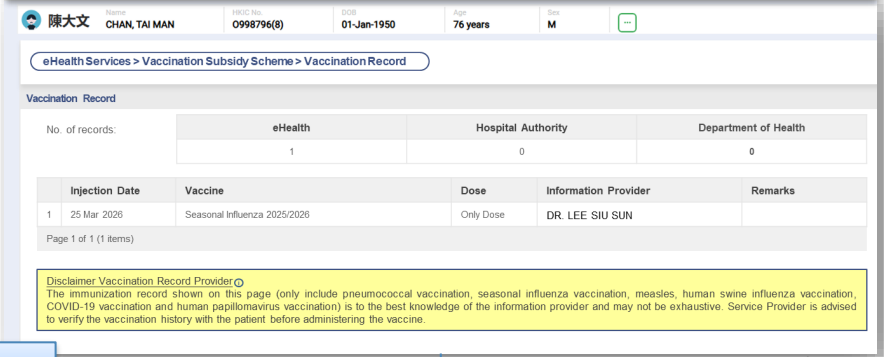
Mock Up

e-Consent on Vaccine Input Workflow
<16 year old who has joined eHealth (Guardian consent via eHealth App)

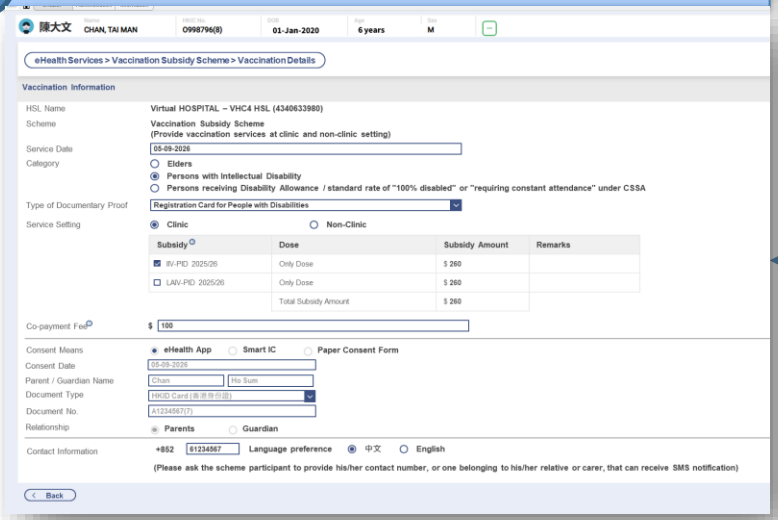
1 Search Participant Via Manual Input



2 Review Previous Vaccine Records



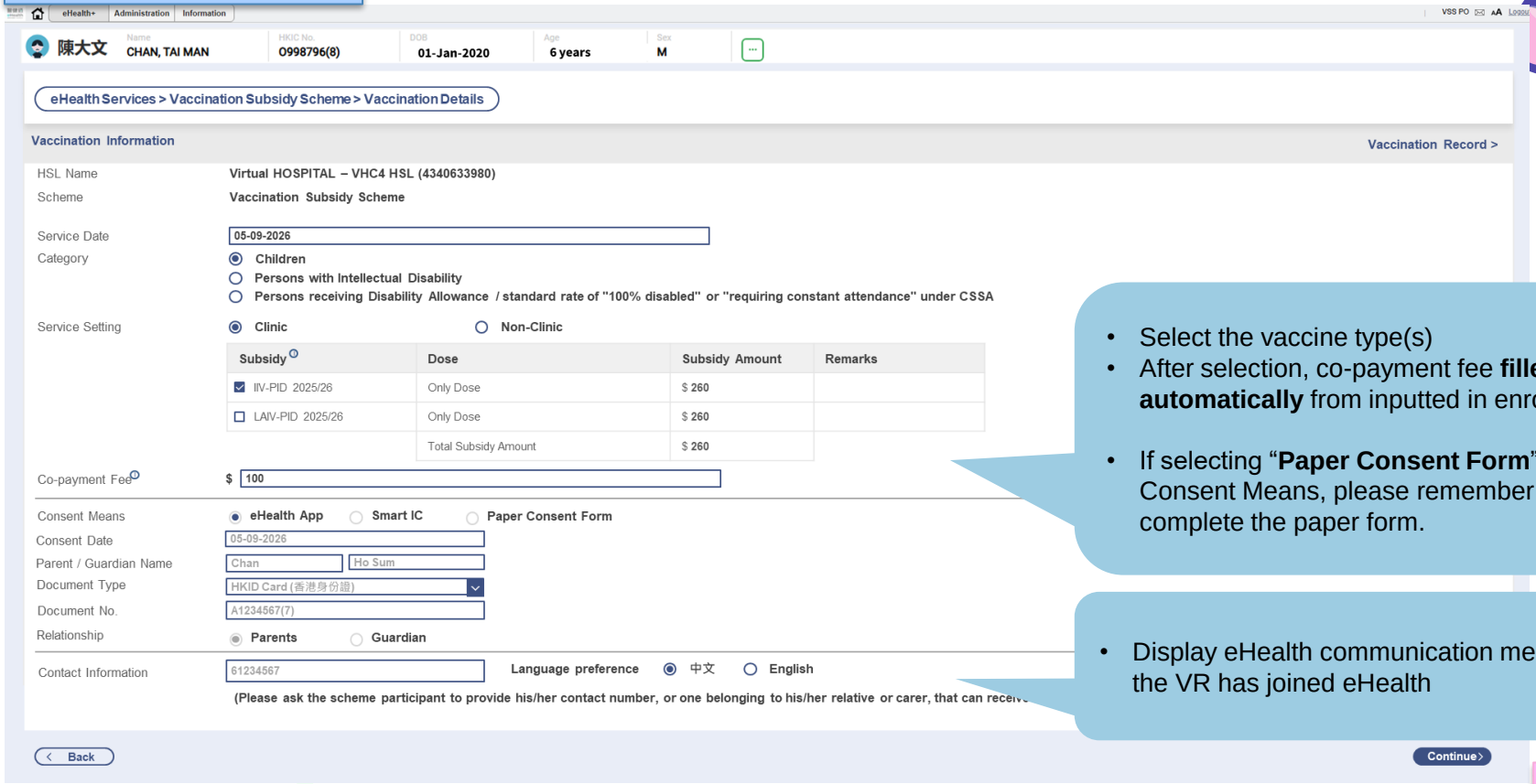
3 Input Vaccine and required fields



Mock Up

Vaccination Input - By Doctor

Input Vaccination Details



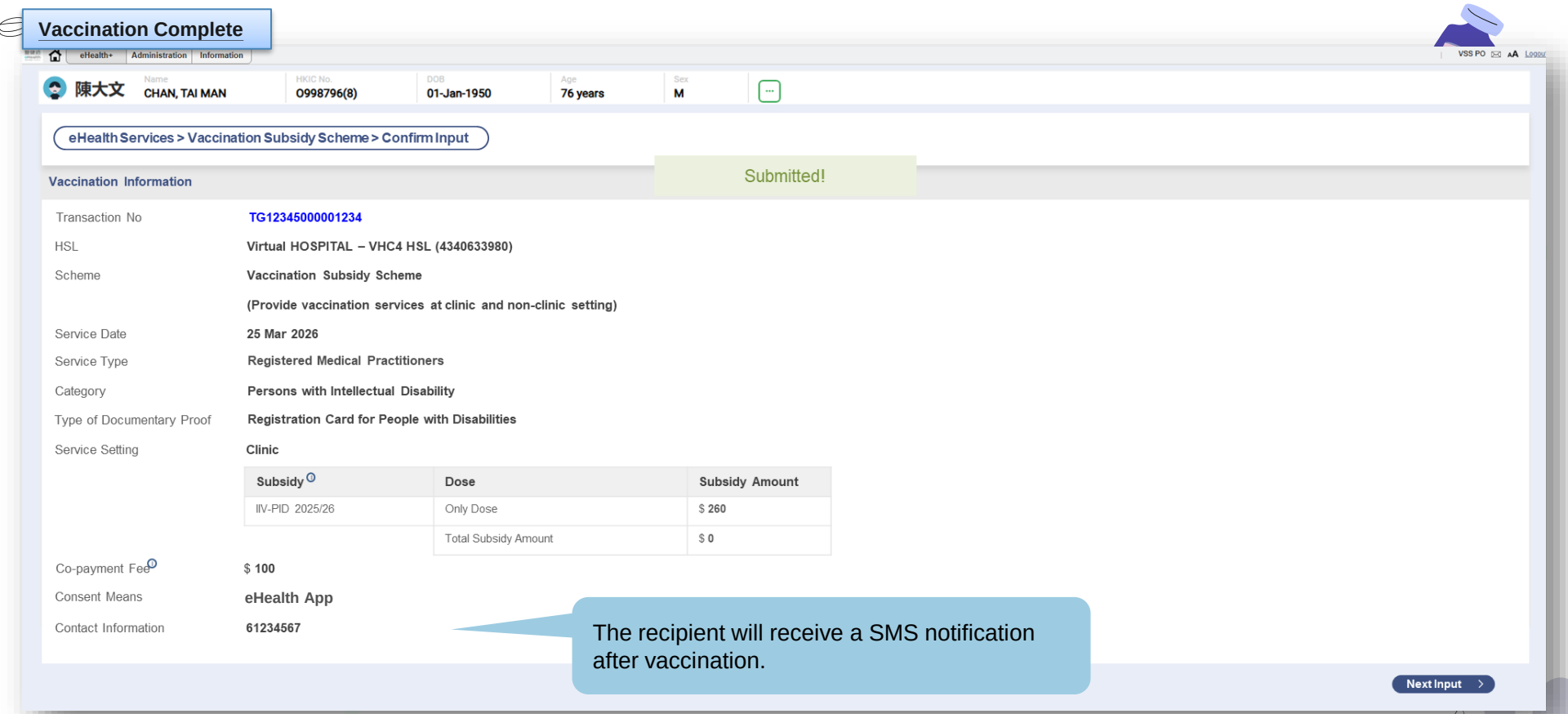
- Select the vaccine type(s)
- After selection, co-payment fee **filled automatically** from inputted in enrolment
- If selecting "**Paper Consent Form**" as the Consent Means, please remember to complete the paper form.

- Display eHealth communication means if the VR has joined eHealth

Mock Up

Vaccination Input - By Doctor

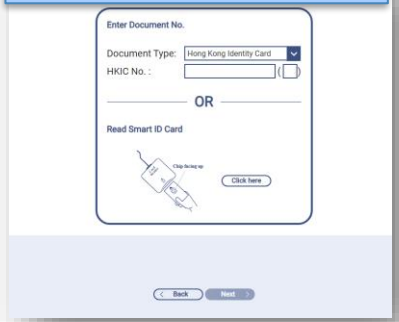
Vaccination Complete



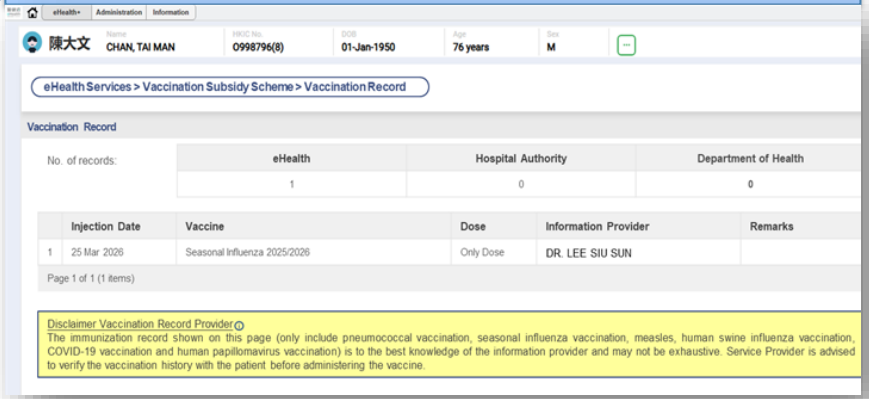
Mock Up

Vaccination Input - By Clinic Admin

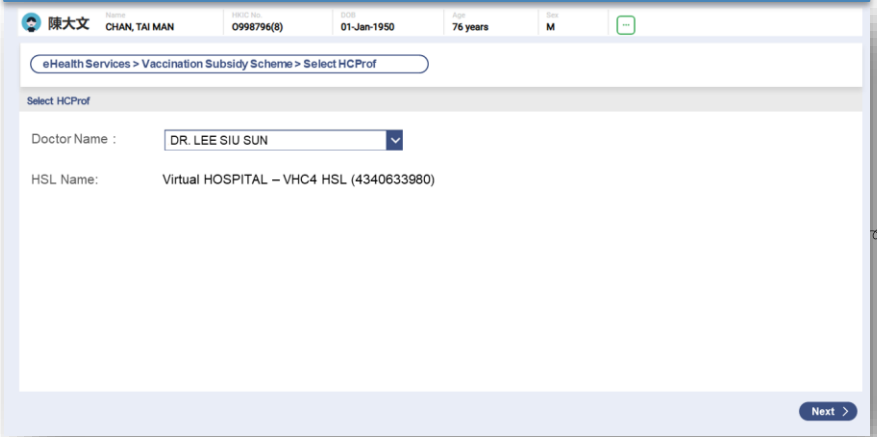
1 Search Participant Via Manual Input or Smart IC



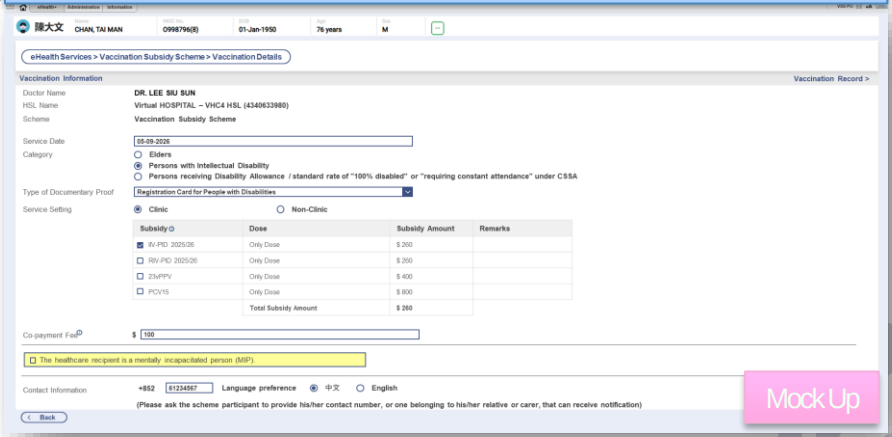
2 Check Previous Vaccine Records



3 Select Service provider is required before vaccination



4 Input vaccination details

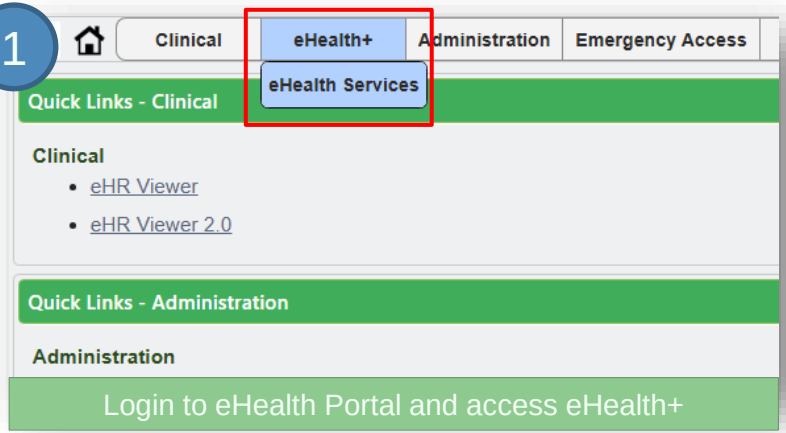


Mock Up

Vaccine Record Management

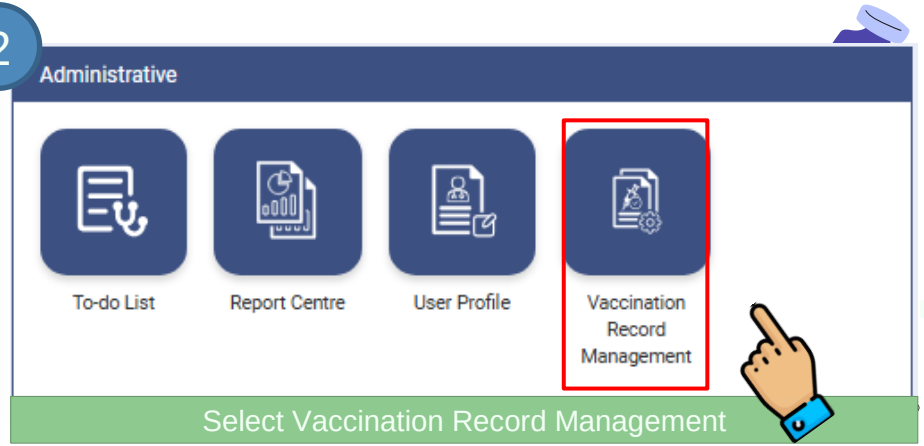
Vaccine Record Management

1



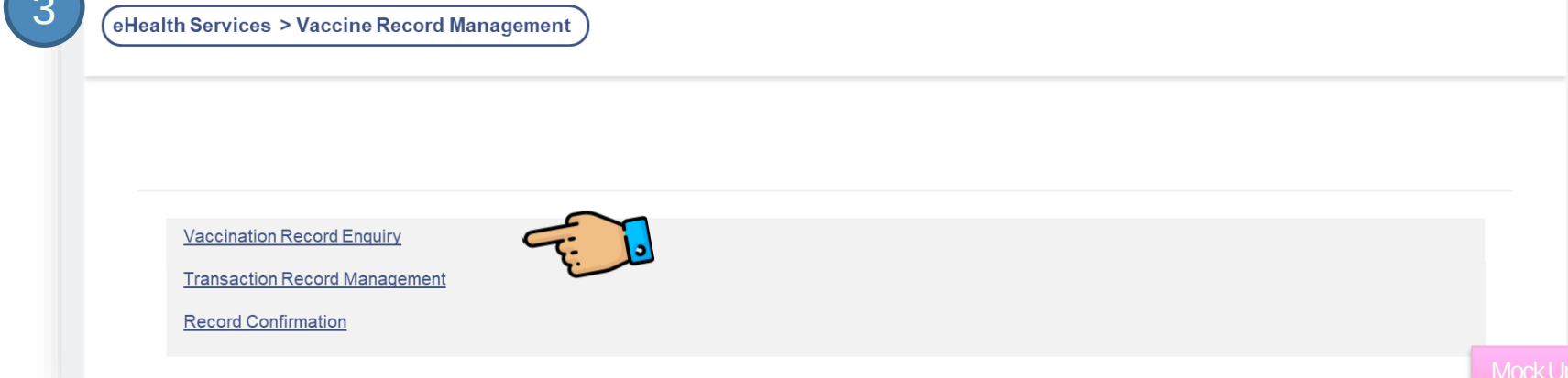
Login to eHealth Portal and access eHealth+

2



Select Vaccination Record Management

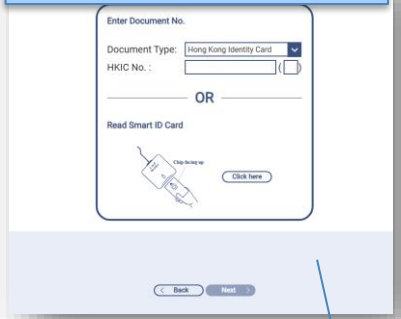
3



Mock Up

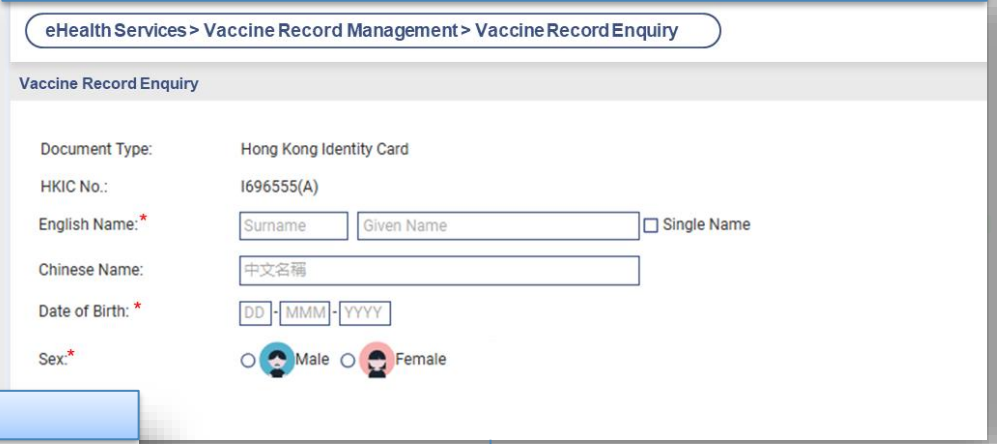
(1) Vaccination Record Enquiry

1 Search Participant Via Manual Input or Smart IC



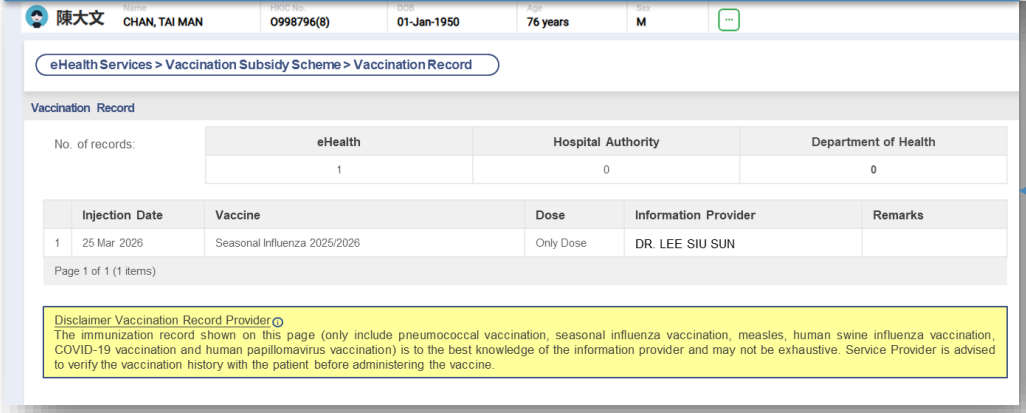
for a non-eHealth participant

2 When searching vaccine records for a non-eHealth participant, the system shall require the user to input the participant's English Name, Date of Birth, and Sex.



for a eHealth participant

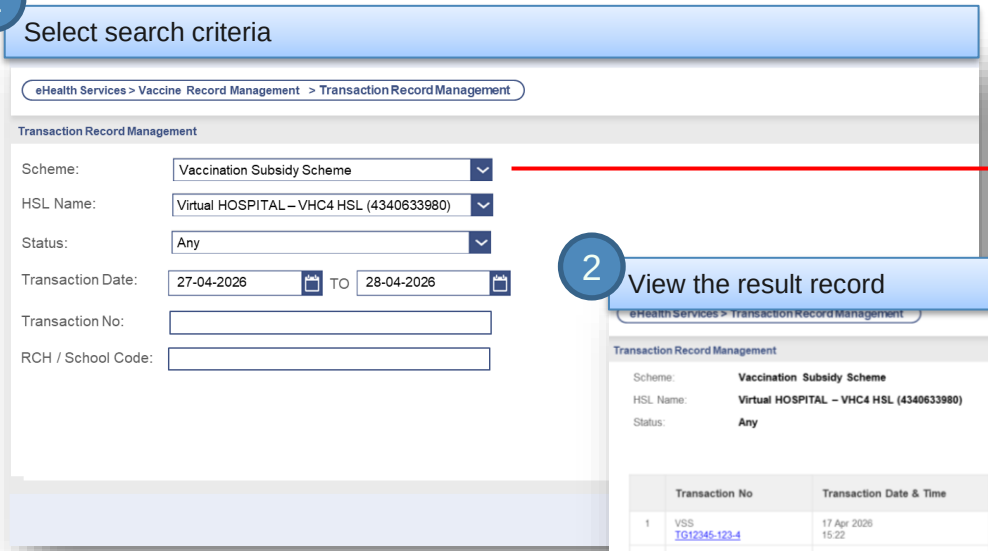
3 View Vaccine Record



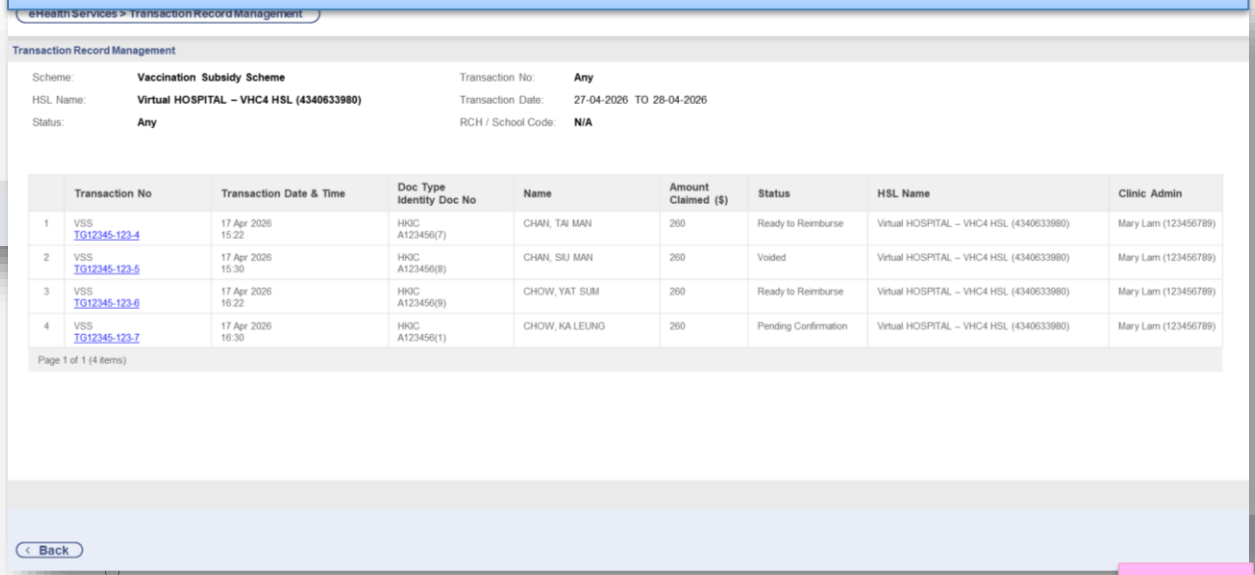
Mock Up

(2) Transaction Record Management

1 Select search criteria



2 View the result record



Mock Up

(2) Transaction Record Management

Void Vaccination Record

1 Doctor can void the vaccination record within **24 hours**

陳大文 | Name: CHAN, TAI MAN | HKIC No: O998796(8) | DOB: 01-Jan-1950 | Age: 76 years | Sex: M

eHealth Services > Transaction Record Management > Vaccination Details

Vaccination Information

Transaction No	TG12345000001234
HSL	Virtual HOSPITAL – VHC4 HSL (4340633980)
Scheme	Vaccination Subsidy Scheme
	(Provide vaccination services at clinic and non-clinic setting)
Service Date	25 Mar 2026
Service Type	Registered Medical Practitioners
Category	Persons with Intellectual Disability
Type of Documentary Proof	Registration Card for People with Disabilities
Service Setting	Clinic

Subsidy	Dose	Subsidy Amount
IIV-PID 2025/26	Only Dose	$ 260
	Total Subsidy Amount	$ 0

Co-payment Fee	$ 100
Consent Means	Smart IC
Contact Information	61234567
Void Reason	

Back | Confirm Void

2 Void Record Completed

陳大文 | Name: CHAN, TAI MAN | HKIC No: O998796(8) | DOB: 01-Jan-1950 | Age: 76 years | Sex: M

eHealth Services > Transaction Record Management > Vaccination Details

Vaccination Information

Void Transaction completed!

Transaction No	TG12345000001234
HSL	Virtual HOSPITAL – VHC4 HSL (4340633980)
Scheme	Vaccination Subsidy Scheme
	(Provide vaccination services at clinic and non-clinic setting)
Service Date	25 Mar 2026
Service Type	Registered Medical Practitioners
Category	Persons with Intellectual Disability
Type of Documentary Proof	Registration Card for People with Disabilities
Service Setting	Clinic

Subsidy	Dose	Subsidy Amount
IIV-PID 2025/26	Only Dose	$ 260
	Total Subsidy Amount	$ 0

Co-payment Fee	$ 100
Consent Means	Smart IC
Contact Information	61234567
Void Reason	Double dose
Void Transaction No.	V26623-52-7 (23 Jun 2026 12:20)

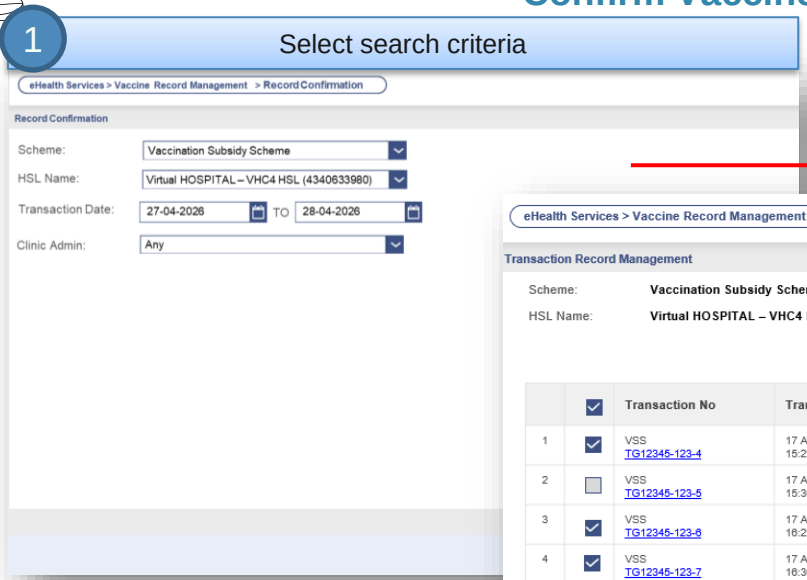
Back

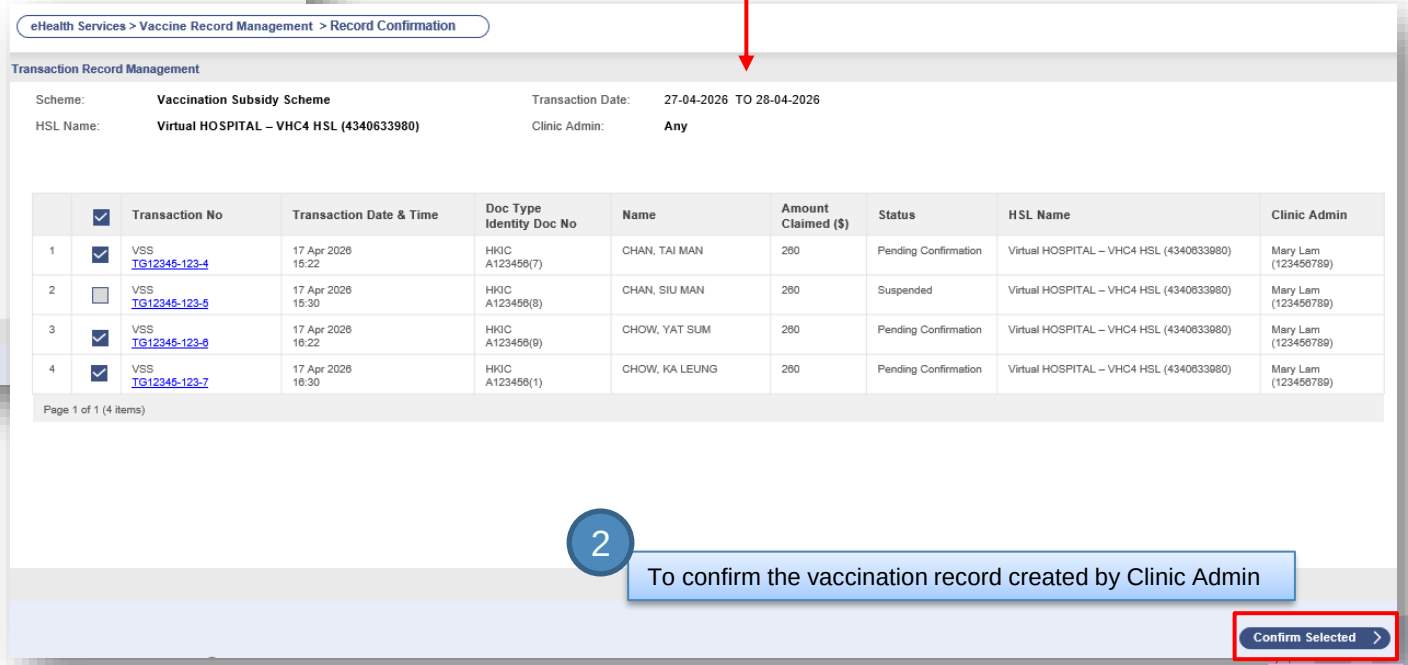
Mock Up

(3) Record Confirmation

Confirm Vaccine Records Created by Clinic Admin

1 Select search criteria





2 To confirm the vaccination record created by Clinic Admin

Confirm Selected

Mock Up

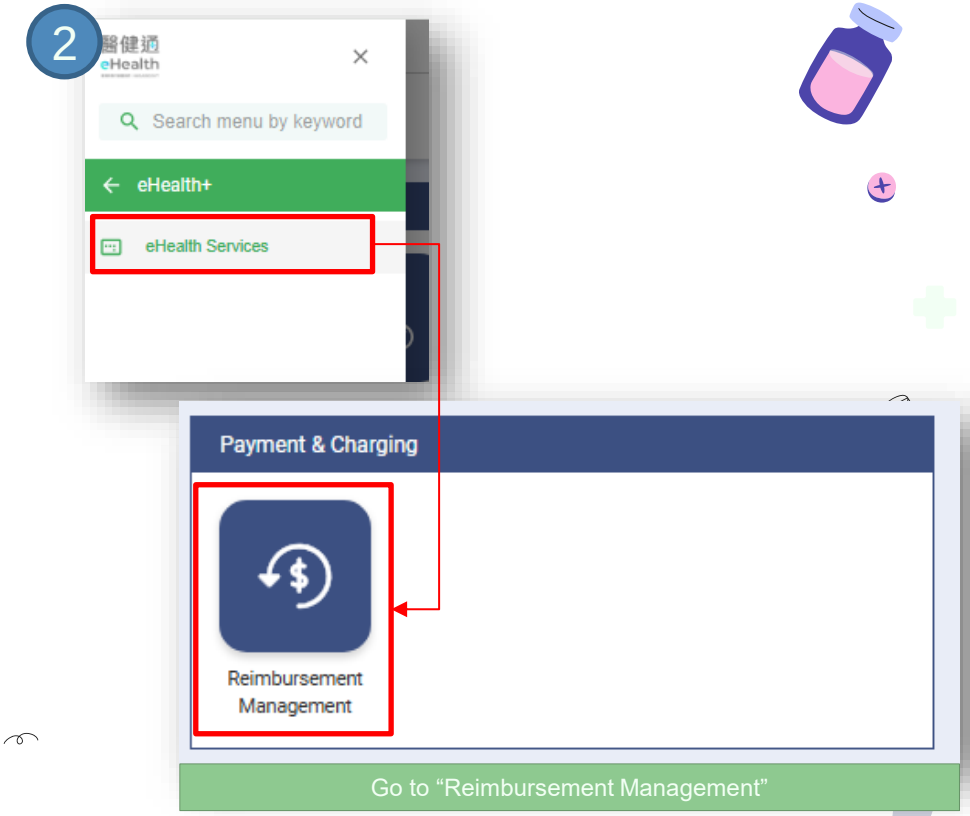
Reimbursement

Reimbursement

1

Login to eHealth Portal for enrolment and daily operation

2

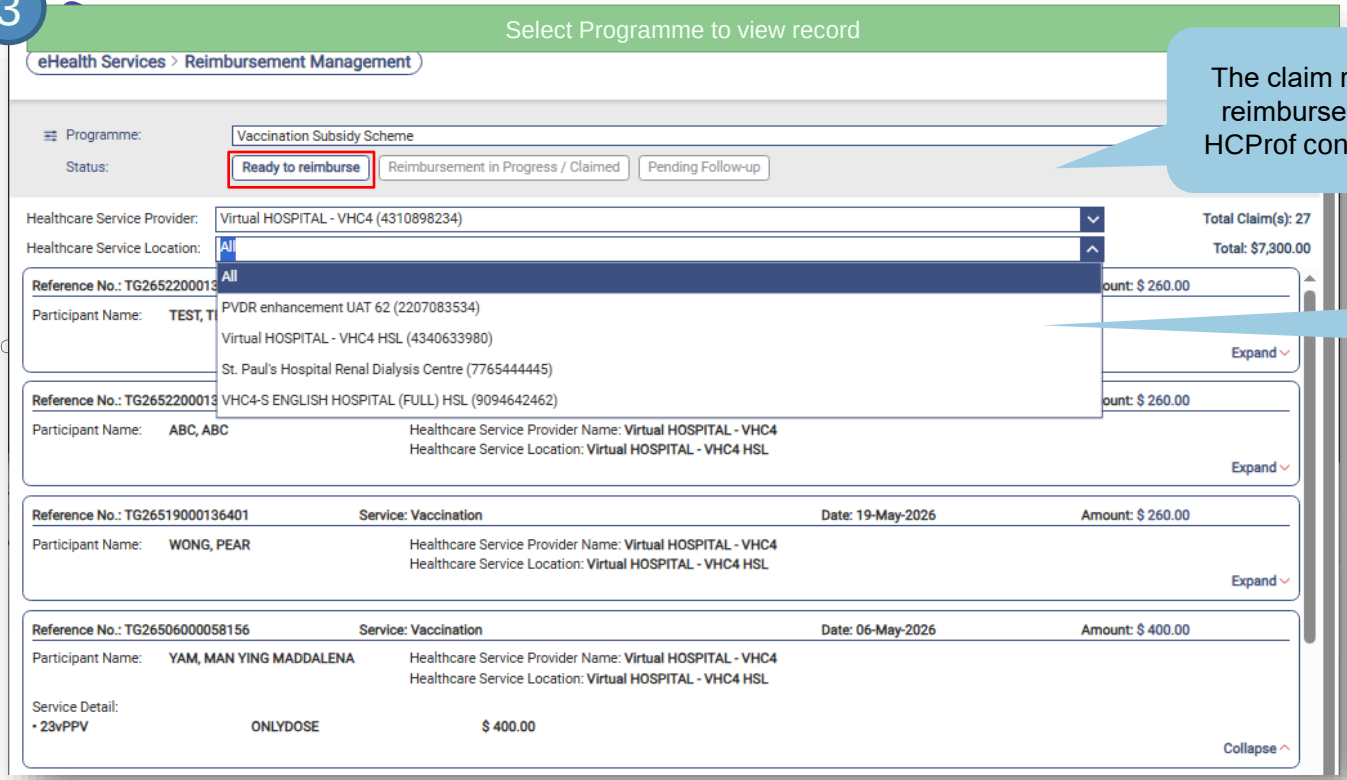


Go to “Reimbursement Management”

Reimbursement

Ready to reimburse

3



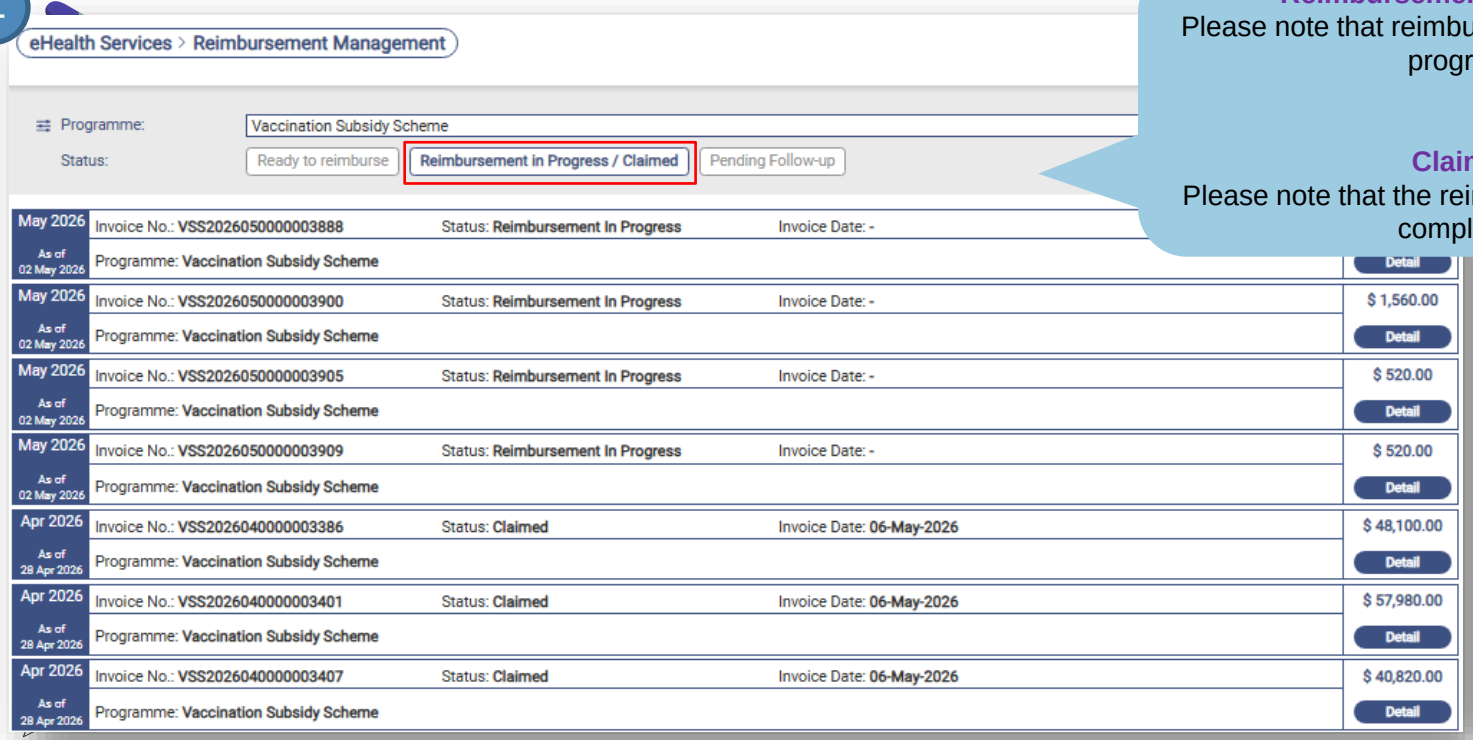
The claim record will be displayed in “Ready to reimburse” status **at least 24 hours after** the HCProf confirms the vaccine transaction record.

Select HCP / HSL to filter claim records.

Reimbursement

Reimbursement in progress

4



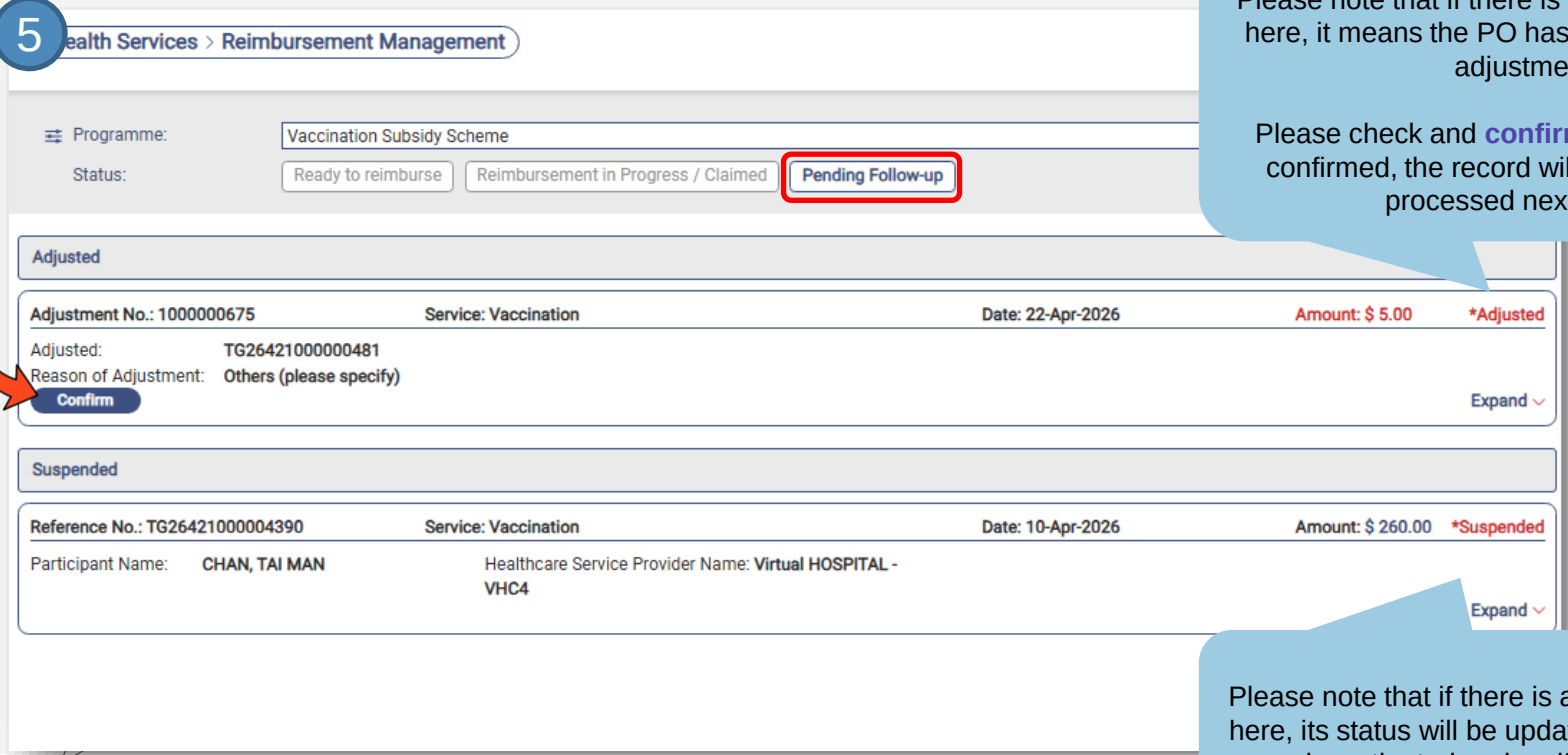
Reimbursement in progress
Please note that reimbursement is currently in progress.

Claimed
Please note that the reimbursement has been completed.

Reimbursement

Pending Follow-up

5



Please note that if there is an **adjusted record** here, it means the PO has created a payment adjustment.

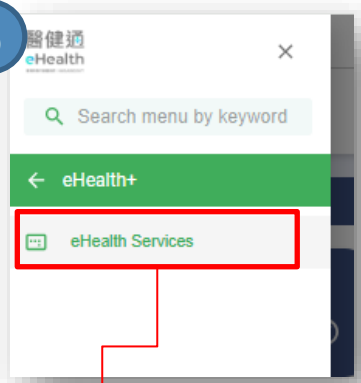
Please check and **confirm** the details; once confirmed, the record will automatically be processed next month.

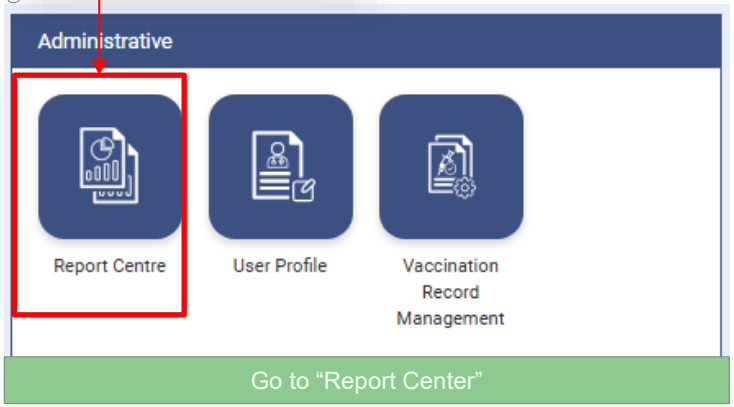
Please note that if there is a **suspended record** here, its status will be updated accordingly once investigated and verified by the PO.

Reimbursement

View Monthly Statement

6

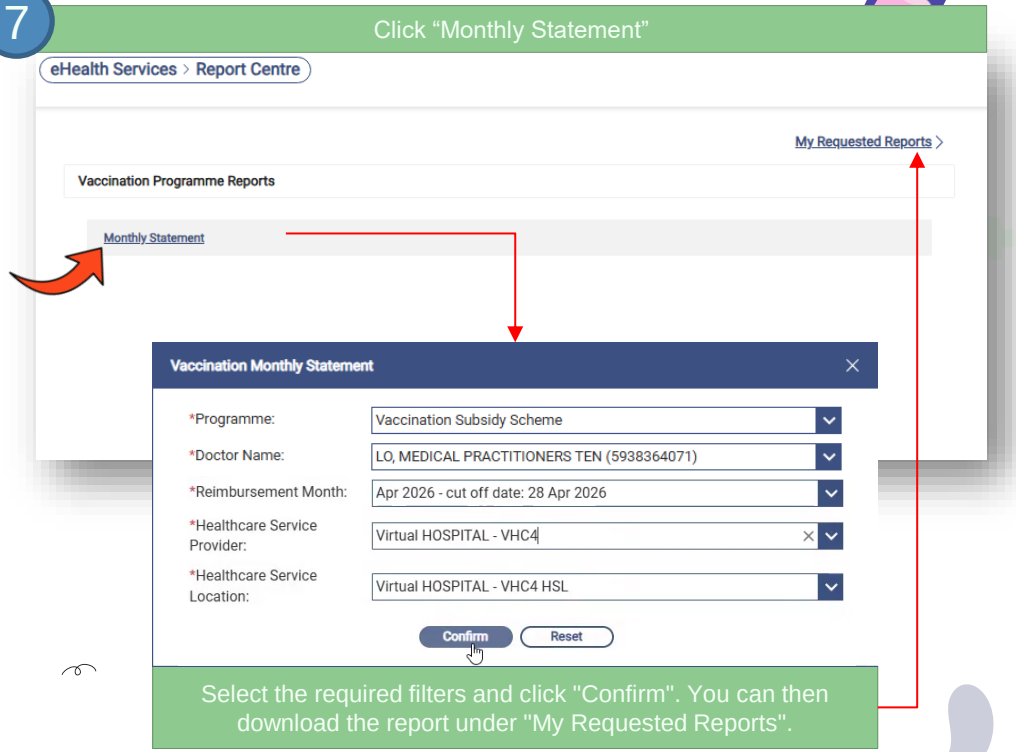




Go to “Report Center”

7

Click “Monthly Statement”



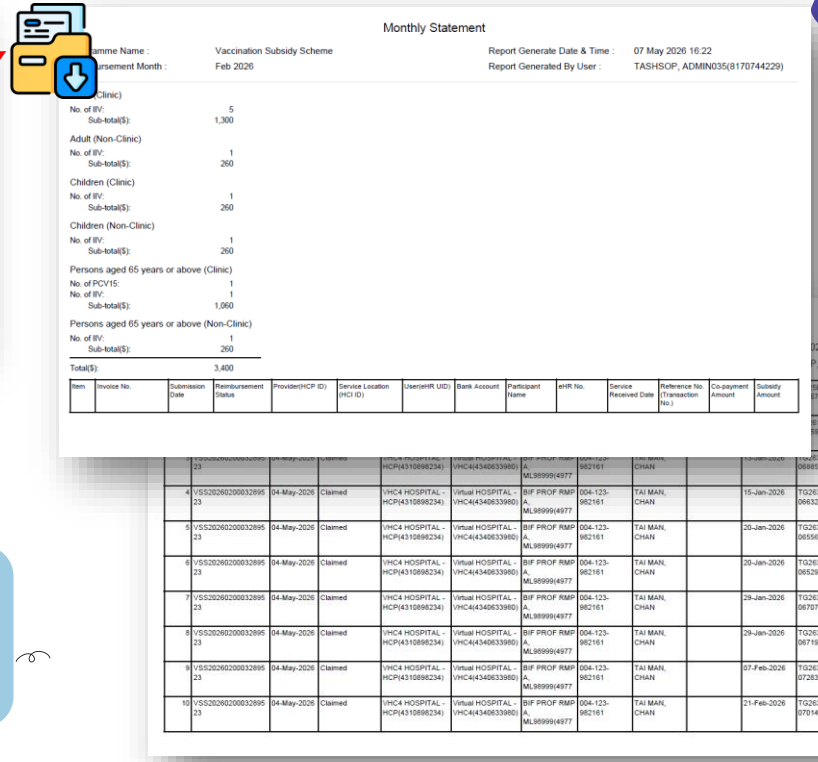
Select the required filters and click "Confirm". You can then download the report under "My Requested Reports".

Reimbursement

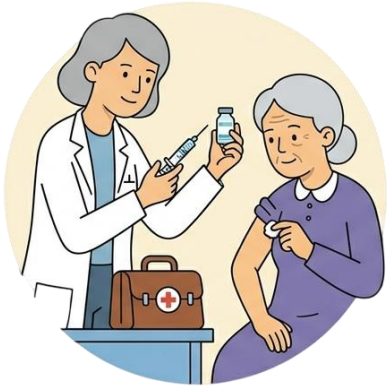
View Monthly Statement

8

Download and View Monthly Statement



Doctors can view detailed vaccination transactions from the **last 12 times** in the "Monthly Statement".



Thank You !