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23 July 2025

Dear Doctor,

**Change from Pager to Mobile Phone for Emergency Communication with
Medical Control Officer**

We would like to inform you that, with effect from 4 August 2025, a mobile phone will replace the pager as the means of emergency communication with the Medical Control Officer (MCO) of Department of Health (DH).

There are 53 notifiable infectious diseases listed under the Prevention and Control of Disease Regulation (Cap.599A). All registered medical practitioners are required to notify the DH of all suspected or confirmed cases using one of the following methods: fax (2477 2770) of designated notification forms, phone (2477 2772), or the Central Notification Office On-line website (https://cdis.chp.gov.hk/CDIS_CENO_ONLINE/ceno.html).

The DH has maintained a mechanism for reporting urgent cases of infectious diseases or outbreaks of public health concern outside office hours to the MCO, such as acute poliomyelitis, Middle East Respiratory Syndrome, cholera, plague, viral haemorrhagic fever, novel influenza A infection, local dengue fever, etc. Starting from 4 August 2025, the MCO pager (7116 3300 a/c 9179) will be discontinued and replaced by a mobile phone number (9260 7090). Please contact the MCO using this mobile phone number for urgent notifications outside office hours.

Please draw the attention of the healthcare professionals and supporting staff in your institution/ working with you to the above. Thank you for your unfailing support in prevention and control of communicable diseases.

Yours faithfully,



(Dr. Albert AU)

for Controller, Centre for Health Protection
Department of Health

