院舍防废注射計劃

Residential Care Home Vaccination Programme 2018/19



Doctors' Guide



Department of Health, The Government of the Hong Kong Special Administrative Region October 2018 (First Edition)

Produced and published by
Vaccination Office, Centre for Health Protection, Department of Health,
The Government of the Hong Kong Special Administrative Region,
2/F, 147C Argyle Street, Kowloon

Copies of this publication can be downloaded from the CHP website http://www.chp.gov.hk

Table of Content

Quick	Guide to joining RVP	5
1. I	ntroductionntroduction	14
1.1.	What is Residential Care Home Vaccination Programme?	14
1.2.	What service providers can participate in RVP?	14
1.3.	Vaccination period	15
1.4.	Eligibility for vaccination service under RVP 2018/19	15
1.5.	Information on seasonal influenza vaccines and pneumococcal vaccines	16
2. R	RVP in RCH Setting	20
2.1.	Preparation	20
2.2.	Safety and legal issues	21
2.3.	Ensure proper documentation	22
2.4.	Provide adequate information	23
2.5.	Administration of vaccine(s)	23
3. T	The eHealth System (Subsidies)	25
3.1.	The database of VMOs and vaccination recipients	25
3.2.	Activation of "Service Provider Account"	25
3.3.	System login	26
3.4.	Creating "Data Entry Account"	27
3.5.	Viewing electronic vaccination record of eligible recipient	29
3.6.	Retrieving/Creating eHealth (Subsidies) account for vaccine recipient	32
3.7.	Claiming vaccination fee	34
3.8.	Confirming the transaction record	38
3.9.	Voiding claims	39
3.10.	Validation of temporary eHealth (Subsidies) account information	41
3.11.	Rectification of temporary eHealth (Subsidies) account information	that failed
	validation	41
3.12.	Reimbursement	44
3.13.	Authentication token	46
3.14.	Forgetting password	46
3.15.	Locked account	47
3 16	Accessing and editing personal information	47

4. O	ther Highlights	48
4.1.	Amendment of particulars	48
4.2.	Withdrawal	48
4.3.	De-listing	49
4.4.	Monitoring and inspection	49
4.5.	Data security and privacy	49
4.6.	Reporting vaccine adverse reaction	50
5. F	orms and Cards	51
5.1.	Enrolment documents	51
5.2.	Other forms and documents	51
5	2.1. Vaccination Consent Form	51
5.	2.2. Change Form	52
5.	2.3. Vaccination Card	53
Refere	ence	54
Annex	A	55
(1)	Samples of Hong Kong Birth Certificate	55
(2)	Samples of Hong Kong Permanent Identity Card	56
(3)	Sample of Certificate of Exemption	56
(4)	Samples of Re-entry Permit	57
(5)	Samples of Document of Identity	58
(6)	Samples of "Permit to Remain in the HKSAR" (ID235B)	59
(7)	Samples of Endorsement on a valid travel document	61
(8)	Samples of certificate issued by the Births Registry for adopted children	65
Appen	ndix I	66
	ndix II	
	dix III	

Disclaimer

This Doctors' Guide to Residential Care Home Vaccination Programme (RVP) is provided as a living document for doctors' reference and input. We welcome doctors' questions, comments or feedback on this Guide so that we can improve on it. The internet version of the Guide will be updated regularly to provide the most up-to-date information to the doctors.

If you have any comments or questions, please send them to the Vaccination Office (VO) of the Department of Health (DH): –

Address: Vaccination Office

Centre for Health Protection 2/F, 147C Argyle Street

Kowloon

Fax : 2713 9576

Email : <u>vacs@dh.gov.hk</u>

Telephone: 2125 2125

Operation hours: 9:00 a.m. -5:30 p.m., (including lunch hours) Monday through Friday (closed on Saturdays, Sundays and public holidays.)

Quick Guide to joining RVP

I. For New Enrolees

In order to provide vaccination service under RVP, a doctor is required to enrol in the Programme in advance upon invitation by the Residential Care Home (RCH) or Designated Institutions (DI) including designated day centres, sheltered workshops and special schools serving non-institutionalised Persons with Intellectual Disability (PID). Please refer to Appendix I for the key stages in joining and making claims under RVP.

A doctor invited by the RCH or DI in-charge can join RVP if he/she:

- i) is a registered medical practitioner within the meaning of the Medical Registration Ordinance (Cap 161);
- ii) holds a valid annual practicing certificate; and
- iii) works in the private medical sector (including university and non-government organizations).

1. Pre-enrolment

Read the "Enrolment Information" at CHP website (http://www.chp.gov.hk/en/view_content/45858.html), including Appendix K – RVP Definitions, Terms and Conditions of Agreement, and Schedule.

2. Enrolment application

Send the following documents to Vaccination Office by registered mail:

- i) Completed and signed Application Form (Appendix A);
- ii) Completed and signed Authority for Payment to a Bank Form (Appendix B);
- iii) Copy of Hong Kong Identity Card;
- iv) Address proof of enrolling doctor and medical organisation, if any;
- v) Copy of Business Registration Certificate of medical organisation, if any;
- vi) Bank account information for reimbursement (e.g. certified true copy of bank correspondence showing the bank name, bank account number and name of the account holder);
- vii) For doctors employed or engaged by a medical organisation (whether incorporated or not) to provide vaccination service with respect to RVP, signature and relevant information from the medical organisation should also be provided in Appendix A; and
- viii) For doctors who have enrolled in Vaccination Subsidy Scheme or Health Care Voucher Scheme, documentary proof iii) to vi) are not required if there is no change on the information already submitted.

3. Enrolment confirmation

Upon receipt of the duly completed Application Form and Authority for Payment to a Bank Form together with all supporting documents, Vaccination Office will complete the processing of the application within 14 working days.

II. For Enrolled doctors

Registered medical practitioners who enrolled in RVP 2017/18 are considered eligible for participation in RVP 2018/19 and are not required to enrol again in this season. If there is any change of enrolment information or if you wish to withdraw from RVP, please complete and return the Change Form (downloadable from CHP website at

http://www.chp.gov.hk/en/view content/23543.html).

III. Vaccination Period for RVP 2018/19

The vaccination period of RVP 2018/19 is set out as follows:

a)	Seasonal Influenza vaccine (Inactivated Quadrivalent Vaccine) For persons aged 6 months or above: VaxigripTetra TM – 0.5 ml prefilled syringe with needle	Start from 24 October 2018 and until stocks of vaccines expire
b)	Pneumococcal vaccine 13-valent Pneumococcal Conjugate Vaccine (PCV13) Prevenar 13 – 0.5ml prefilled syringe without needle (Needles separately provided) 23-valent Pneumococcal Polysaccharide Vaccine (23vPPV) Pneumovax 23 – 0.5ml prefilled syringe without needle (Needle separately provided)	Continue throughout the year

Starting from 2018/19 programme year, the injection fee will be increased to \$70 per dose of vaccine provided to enrolled medical practitioners (i.e. Visiting Medical Officers) during the vaccination period. VMO is prohibited to charge any fee from the clients or share any vaccination fee with RCHs/DIs or in-charges of RCHs/DIs, recipients or their parents/guardians.

IV. Vaccination procedure under RVP

- a) Confirm the date and time of vaccination with in-charge of RCH and DI. To smooth the logistics and avoid vaccination incidents, Seasonal Influenza Vaccination (SIV) and Pneumococcal Vaccination (PV) **should be arranged on two different vaccination dates.** SIV should be provided as early as possible and preferably before mid-December 2018 for better protection of the residents and staff. Pneumococcal vaccine could be administered throughout the year. When pneumococcal vaccine is given together with seasonal influenza vaccine (only applicable to eligible adults), they should be injected in separate sites of the body with different syringes. The usual practice is to administer the seasonal influenza vaccine on the left side and to administer the pneumococcal vaccine on the right side.
- b) Obtain original or copies of Vaccination Consent Form from RCH / DI <u>at least</u> 10 working days before the vaccination date.
 - (i) Checking of Vaccination Consent Form for persons in RCHs
 - If the person is aged 18 or above and is mentally-capacitated, check that he/she has completed and signed (or finger-printed if illiterate) in Part B (I) of the consent form for RCH.
 - If the person is aged below 18 or mentally-incapacitated, check that his/her parent/guardian has completed and signed (or finger-printed if illiterate) in Part B (II) of the consent form.
 - If the person is aged below 18 or mentally-incapacitated and his/her parent/guardian cannot be contacted, check that the person's relative has completed and signed Part B (III) of the consent form. Vaccination can be administered if VMO considers the vaccination is to the best interest of the recipient.
 - If the person is aged below 18 or mentally-incapacitated and his/her parent/guardian cannot be contacted, check that the In-charge Person of RCH has completed and signed Part B (IV) of the consent form. Vaccination can be administered if VMO considers the vaccination is to the best interest of the recipient.
 - If the person and/or his/her parent/guardian is illiterate, check that the consent form document has been read and explained to the recipient and/or his/her parent/guardian by a witness, who should complete and sign in Part (C) of the consent form.
 - If irregularities are found on the consent form, verify with the RCHs for correct information. If a duly-completed consent form cannot be checked before vaccination, vaccination for that particular person should

be deferred until checking is in order.

(ii) Checking of Vaccination Consent Form for persons in DIs

- Check that the person's parent/guardian has completed and signed (or finger-printed if illiterate) in Part B (I) of the consent form for DI.
- If the person's parent/guardian cannot be contacted, check that the person's relative has completed and signed Part B (II) of the consent form. Vaccination can be administered if VMO considers the vaccination is to the best interest of the recipient.
- If the person's parent/guardian cannot be contacted, check that the Incharge Person of DI has completed and signed Part B (III) of the consent form. Vaccination can be administered if VMO considers the vaccination is to the best interest of the recipient.
- If the parent/guardian is illiterate, check that the consent form document has been read and explained to the parent/guardian by a witness, who should complete and sign in Part (C) of the consent form.
- If irregularities are found on the consent form, verify with the DI for correct information. If a duly-completed consent form cannot be checked before vaccination, vaccination for that particular person should be deferred until checking is in order.

(iii) Checking of vaccination records in eHealth System (Subsidies) (eHS(S)) (see Section 3.5)

- Using the identity information provided in the consent form, search and retrieve the eHealth (Subsidies) account of the eligible person, or if an eHealth (Subsidies) account is not yet created, input the information required in the system in respect of the eligible person to create an eHealth (Subsidies) account.
- Verify the eligible person's past vaccination history and vaccination records in the eHS(S) and decide whether vaccination is needed. Special attention should be paid to the type of identity document being used by the person when logging in the account.
- For persons without vaccination cards, the staff of RCHs or DIs will inform you about this. Please check the vaccination history in eHS(S) for this group of persons. If they have joined the Vaccination Subsidy Scheme or the Government Vaccination Programme before, their vaccination records will be shown in eHS(S).
- Vaccination is only applicable if there is available vaccination quota in a particular season for the eligible person and he/she is clinically indicated for vaccination. Vaccination fee will not be reimbursed if vaccination

- is provided to an ineligible person or to an eligible person who has no available vaccine quota.
- If vaccination record and eligibility status of the person have not been checked in the eHS(S), the vaccination should be deferred until checking of eligibility status is in order.
- c) Before the day of vaccination, check with In-charge of RCH or DI that vaccines, necessary manpower and equipment for vaccination, are available before vaccination. VMO should be familiar with the practice emergency plan and resuscitation procedures. Emergency equipment and medications should be readily available for immediate use. Please follow the guidelines for Monitoring and Management of Adverse Events Following Immunisation as set out in Section 5 of the Hong Kong Reference Framework for Preventive Care for Children in Primary Care Settings Module on Immunisation: (http://www.pco.gov.hk/english/resource/files/Module_on_Immunisation_Children.pdf). The Government will deliver vaccines, sharp boxes, consent forms and vaccination cards to each RCH or DI.
- d) On the day of vaccination, the original consent forms should be made available in RCH or DI and be distributed to individual persons for checking right before vaccination.
- e) Counter-check the personal identity against the consent form before vaccination.
- f) Check the vaccination card(s), if any, and ask recipients and/or their relatives for vaccination history.
- g) Check that all recipients' names are on the consent lists provided by RCH or DI and relevant vaccination record has been checked in the eHS(S).
- h) Confirm vaccine recipient's eligibility for vaccination, type of vaccine to be given and screen for any contraindications for vaccination.
- i) Explain to the recipients and/or his/her parent/guardian/relative the possible side effects of vaccination and post-vaccination management.
- j) Check to ensure that vaccines supplied by the Government are properly stored (cold chain is maintained) and in good condition. Please follow the guidelines for proper vaccine storage and handling as set out in Section 3.3 of the Hong Kong Reference Framework for Preventive Care for Children in Primary Care Settings Module on Immunisation:
 lttp://www.pco.gov.hk/english/resource/files/Module_on_Immunisation_Children.pdf). Please pay particular attention to the following points:

- (i) Strictly follow the vaccine manufacturers' recommendation on storage of individual vaccines;
- (ii) Purpose-built vaccine refrigerators (PBVRs) are the preferred means of storage for vaccines;
- (iii) Cyclic defrost and bar refrigerators are not recommended because they produce wide fluctuations in the internal temperatures and regular internal heating;
- (iv) Fill the empty shelves, floors, drawers and the door with plastic water bottles or containers to maintain temperature stability if not using a PBVR. Leave a small space between the bottles or containers;
- (v) The temperature of the vaccine fridge should be monitored by a data logger or minimum/maximum thermometer;
- (vi) Check and record manually the minimum/maximum temperatures of the vaccine storage unit twice daily onto a temperature log sheet.
- k) Ensure correct and unexpired vaccine(s) is/are given to the recipient.
- 1) Administer vaccination and mark the date of vaccination on the consent form immediately.
- m) All vaccinations given should be clearly documented on a vaccination record/the recipient's handheld vaccination card, which is kept by the vaccine recipient or his/her parent/guardian.
- n) Sign and mark down date of vaccination on the consent lists provided by RCH or DI.
- o) Observe recipient's condition after vaccination and report suspected serious/unusual adverse drug reactions to the Drug Office of the DH if such cases occur. Please refer to the website of Drug Office for the Reporting Guidelines and ADR Report form at:

 http://www.drugoffice.gov.hk/eps/do/en/healthcare_providers/adr_reporting/in_dex.html.
- p) Report to our office (Tel: 2125 2125) immediately (i.e. within 24 hours or next working day) of any vaccination incidents, including but not limited to double doses of vaccination, wrong vaccine given, vaccination given to an ineligible person or to an eligible person without consent, etc.
- q) Please refer to Appendix II for the flow chart of providing vaccination service under RVP.

V. Reimbursement

- a) Claims should only be submitted for application of reimbursement after it is confirmed that both vaccination has been provided to the eligible persons as well as Vaccination Consent Form is duly signed and completed by relevant parties.
- b) Submission of claims onto the eHS(S) immediately after the vaccination is highly recommended to ensure accuracy of records and prevent duplication of vaccination. Log on to the eHS(S), select the scheme "RVP" and input information required by the system **WITHIN SEVEN DAYS** counting from the day of delivery of service for online processing for reimbursement.
- c) For the completeness of vaccination records kept in the eHS(S), you are strongly advised to input the relevant records within seven days after conducting the vaccination even though you are providing the vaccination service as volunteer service.
- d) Any claim for reimbursement not made within seven calendar days counting from the date of vaccination will be considered as a **LATE CLAIM** and the Government shall have the absolute discretion to refuse payment of any vaccination fee to a VMO or its Associated Organization for such late claim.
- e) The Government has the discretion not to pay out any vaccination fee to the VMO or its Associated Organization if the claim for any vaccination provided is not submitted to the Government within 90 calendar days counting from the date of vaccination.
- f) A VMO and his/her medical organisation shall keep proper and full record in relation to the vaccination service and the Vaccination Consent Form for a period of not less than seven years.

VI. Payment Checking

- a) At the end of each month, the eHS(S) will generate payment files, based on the information submitted by VMO.
- b) In respect of each transaction for eligible person accepted by the Government, the Government shall pay the VMO or the associated organisation the vaccination fee for vaccination provided in the vaccination period.
- c) Upon checking of claims submitted by the VMO to the eHS(S), the reimbursement will be paid directly into the designated bank accounts within 30 days after the end of each month.

- d) If any irregularity is found in the claims submitted by the VMO at any time of the programme, such payment shall be made upon satisfactory checking conducted by the Government.
- e) The Government shall have no obligation to pay a VMO any vaccination fee if any information provided/claims submitted in the eHS(S) by the VMO to the Government under or in relation to the RVP is at any time found to be incomplete, untrue or inaccurate.
- f) After payment has been made, if further checking confirms overpayment, the Government shall request the VMO to recover the payment overpaid.

List of Acronyms

CHP Centre for Health Protection

DH Department of Health

DI Designated Institutions including designated day centres,

sheltered workshops and special schools serving non-

institutionalised PIDs

eHS(S) eHealth System (Subsidies)

GBS Guillain-Barré Syndrome

GVP Government Vaccination Programme

HA Hospital Authority

ImmD Immigration Department

MCHK Medical Council of Hong Kong

PCV Pneumococcal Conjugate Vaccine

PID Persons with intellectual disability

PPV Pneumococcal Polysaccharide Vaccine

RCH Residential Care Home

RCHD Residential Care Home for Persons with Disabilities

RCHE Residential Care Home for the Elderly

RVP Residential Care Home Vaccination Programme

SCVPD Scientific Committee on Vaccine Preventable Diseases

VMO Visiting Medical Officer

VO Vaccination Office

1. Introduction

1.1. What is Residential Care Home Vaccination Programme?

The Residential Care Home Vaccination Programme (RVP) is under the Government Vaccination Programme (GVP) and aims to provide free and convenient vaccination services for eligible persons in Residential Care Homes (RCHs) or Designated Institutions (DIs) in Hong Kong through VMOs who visit and provide vaccination services in the RCHs or DIs. Under this programme, the Government will reimburse the VMO \$70 per vaccine injection and VMO is prohibited to charge any fee from the clients or share any vaccination fee with RCHs/DIs or in-charges of RCHs/DIs, recipients or their parents/guardians.

Under RVP 2018/19, seasonal influenza and pneumococcal vaccinations will be covered. The Government will review the vaccinations covered by RVP from time to time and keep the VMOs informed.

The scientific basis of vaccination regime comes from the Scientific Committee on Vaccine Preventable Diseases (SCVPD) under the CHP. The latest relevant recommendations of SCVPD can be viewed at the link below: —

a) Seasonal Influenza vaccine:

http://www.chp.gov.hk/files/pdf/scvpd_recommendations_on_siv_for_2018_1 9 season.pdf

b) Pneumococcal vaccine:

http://www.chp.gov.hk/files/pdf/updated_recommendations_on_the_use_of_p neumococcal vaccines amended 120116 clean 2.pdf

1.2. What service providers can participate in RVP?

A doctor who is invited by RCH/DI in-charge can participate in RVP if he/she:

- a) is a registered medical practitioner within the meaning of the Medical Registration Ordinance (Cap. 161);
- b) holds a valid annual practising certificate;
- c) works in the private medical sector (including university and non-government organisations); and
- d) successfully enrolled under the RVP.

1.3. Vaccination period

a) Seasonal influenza vaccine:

The vaccination period will **start from 24 October 2018** until stocks of vaccines supplied by the Government expire. It is preferable to provide vaccination before mid- December 2018 for better protection of residents and staff.

b) Pneumococcal vaccine:

The vaccination period continues throughout the year.

1.4. Eligibility for vaccination service under RVP 2018/19

a) Seasonal influenza vaccine:

- I. All residents and staff in the RCHs; and
- II. Persons with intellectual disability (PID) receiving services in DIs; such as designated day centres, sheltered workshops and special schools are eligible for seasonal influenza vaccination.

b) Pneumococcal vaccine:

- I. All residents in RCHEs;
- II. All inmates of nursing homes as referred to in the Hospitals, Nursing Homes and Maternity Homes Registration Ordinance (Cap. 165), which provides residential services for persons aged 60 or above; and
- III. Residents in RCHDs who aged 65 years or above are eligible for pneumococcal vaccine.

They should also hold a valid Hong Kong Identity Card or Certificate of Exemption; or Birth Certificate or other travel documents proving their identity (please refer to Annex A for samples of identity documents).

1.5. Information on seasonal influenza vaccines and pneumococcal vaccines

Seasonal influenza vaccine: -

The seasonal influenza vaccine provided in 2018/19 is an inactivated quadrivalent influenza vaccine with the following components:

- an A/Michigan/45/2015 (H1N1)pdm09-like virus
- an A/Singapore/INFIMH-16-0019/2016 (H3N2)-like virus
- a B/Colorado/06/2017-like virus
- a B/Phuket/3073/2013-like virus

For persons aged 6 months or above:

VaxigripTetraTM quadrivalent vaccine – 0.5 ml prefilled syringe with needle

Route for administration: Intramuscular/subcutaneous

For persons with bleeding tendencies or taking anti-coagulants that are contraindicated for intra-muscular injections, VMO could consider giving the vaccine by subcutaneous injection according to their clinical judgment.

Influenza occurs in Hong Kong throughout the year, but is usually more common in periods from January to March/April and from July to August. As the influenza vaccine composition is updated every year and the immunity built up in a vaccinated person in the prior season will decrease over time and may become too low to provide protection in the next season, it is recommended to receive seasonal influenza vaccination every year.

To ensure adequate immunity against seasonal influenza, children under 9 years who have never received any influenza vaccine are recommended to receive two doses of seasonal influenza vaccine with a minimum four weeks interval. Children below 9 years, who have received influenza vaccine in the 2017/18 season or before are recommended to receive one dose in the 2018/19 season.

Pneumococcal vaccine: -

Under 2018/19 RVP, the Government provides 13-valent pneumococcal conjugate vaccine (PCV13) and 23-valent pneumococcal polysaccharide vaccine (23vPPV) to eligible residents.

Prevenar 13 – 0.5ml prefilled syringe without needle

(Needles separately provided)

Route for administration: Intramuscular

Pneumovax 23 – 0.5ml prefilled syringe without needle

(Needles separately provided)

Route for administration: Intramuscular/subcutaneous

Residents of Residential Care Homes for the Elderly and residents aged 65 years or above of Residential Care Homes for Persons with Disabilities:-

a) Residents who have never received PCV13 or 23vPPV before are eligible for one dose of free PCV13, and followed by one dose of free 23vPPV 1 year* later; or

Example (a)		1st dose	Recommended dose interval	2 nd dose
Unvaccinated	(a)	2018/19 season PCV13 —	≥ 1 year*	2019/20 season → 23vPPV
	e.g.	30/12/2018		30/12/2019

b) Residents who have already received 23vPPV are eligible for one dose of free PCV13 1 year* after previous 23vPPV vaccination; or

Example (b)		1st dose	Recommended dose interval	2 nd dose
Previously	(b)	Previous season(s) 23vPPV^	≥ 1 year*	2018/19 season → PCV13
vaccinated	e.g.	1/11/2017		1/11/2018

c) Residents who have already received PCV13 are eligible for one dose of free 23vPPV 1 year* after previous PCV13 vaccination; or

Example (c)		1st dose	Recommended dose interval	2 nd dose
Previously	(c)	Previous season(s) PCV13^^	≥ 1 year*	<u>2018/19 season</u> → 23vPPV
vaccinated	e.g.	30/12/2017		30/12/2018

d) Residents who do not have a documented vaccination history (vaccination card and electronic record) for pneumococcal vaccine, they should trace record from clinics receiving previous dose of pneumococcal vaccine. If residents still cannot trace the record and cannot recall the type and time of vaccination, they should still receive the recommended doses, i.e. one dose of PCV13 followed by a dose of 23vPPV 1 year * later.

Please refer to Appendix III for the flow chart illustrating the use of PCV13 and 23vPPV under RVP 2018/19.

- * 1 year is assumed to be one calendar year.
 - e.g. 1st dose was given on 30/12/2017
 2nd dose should be given on or after 30/12/2018
- ^ Regardless of the number of doses of 23vPPV received in previous years, one dose of PCV13 should be given 1 year after previous dose of pneumococcal vaccination.
- ^^ Regardless of the number of doses of PCV13 received in previous years, one dose of 23vPPV should be given 1 year after previous dose of pneumococcal vaccination.

Note

All doctors are advised to read carefully the product information of the vaccines, noting especially the vaccine components, contraindications, route of administration and dosage for eligible recipients. Vaccine name and expiry date should also be checked immediately prior to vaccination.

Please note that the key steps including enrolment confirmation, login process, making claims, together with reimbursement with respect to the screens shown on eHealth System (Subsidies) are ESSENTIALLY the same for

- a) Vaccination Subsidy Scheme; and
- b) Health Care Voucher Scheme.

You may refer to the relevant parts in any one of the above Doctors' Guide for more details.

2. RVP in RCH Setting

As vaccination is invasive in nature and the procedure is performed under non-clinic setting, VMO should give due consideration to safety and liability issues when providing vaccination service in RCH/DI setting. The following notes aim to highlight areas that VMO should consider or note when providing vaccination service to eligible residents and staff under RVP in non-clinic setting.

2.1. Preparation

- a) Ensure you have enrolled and activated the eHealth (Subsidies) Service Provider account within 21 days upon receipt of confirmation of enrolment before providing vaccination service. You may contact the VO to check the status of your application.
- b) Confirm with RCH/DI that the vaccination area is well ventilated, adequately lighted and clean.
- c) Check to ensure that vaccines are ready and properly stored (cold chain is maintained) in RCH/DI, together with the availability of necessary materials/ equipment for administration of vaccines. Breach in the cold chain will render the vaccine effectiveness. Please follow the guidelines for proper vaccine storage and handling as set out in Section 3.3 of the Hong Kong Reference Framework for Preventive Care for Children in Primary Care Settings Module on Immunisation:

(http://www.pco.gov.hk/english/resource/files/Module_on_Immunisation_Children.pdf). Please pay particular attention to the following points:

- (i) strictly follow the vaccine manufacturers' recommendation on storage of individual vaccines;
- (ii) purpose-built vaccine refrigerators (PBVRs) are the preferred means of storage for vaccines;
- (iii) cyclic defrost and bar refrigerators are not recommended because they produce wide fluctuations in the internal temperatures and regular internal heating;
- (iv) fill the empty shelves, floors, drawers and the door with plastic water bottles or containers to maintain temperature stability if not using a PBVR. Leave a small space between the bottles or containers;
- (v) the temperature of the vaccine fridge should be monitored by a data logger or minimum/maximum thermometer;
- (vi) check and record manually the minimum/maximum temperatures of the

vaccine storage unit twice daily onto a temperature log sheet.

d) VMO should be familiar with the practice emergency plan and resuscitation procedures. Emergency equipment and medications should be readily available for immediate use. Please follow the guidelines for Monitoring and Management of Adverse Events Following Immunisation as set out in Section 5 of the Hong Kong Reference Framework for Preventive Care for Children in Primary Care Settings - Module on Immunisation:

(http://www.pco.gov.hk/english/resource/files/Module_on_Immunisation_Children.pdf).

* Note: All doctors are advised to read carefully the product information of the vaccines, noting especially the contra-indications, route of administration, dosage and expiry date, storage and handling.

Ensure the personnel involved in vaccination are qualified/ trained to perform vaccination duties. They should also be trained in emergency management of severe immediate reactions and are equipped to do so.

2.2. Safety and legal issues

- a) VMO should be present and oversee the whole vaccination process in RCHs/DIs, ensure that the vaccination duties are performed by qualified/trained personnel. Sufficient number of qualified/trained health care personnel must be present to provide support.
- b) The eligible person's suitability for vaccination should be assessed before vaccination.
- c) VMO may apply the vaccination for mentally-incapacitated residents/boarders/PID who do not have parents or legal guardian to sign the consent form if VMO, after assessing the persons concerned and considers that the vaccination is necessary and in the best interest of the persons.
- d) Vaccination may cause untoward reactions. Some recipients may even develop anaphylactic reactions to the vaccine(s). VMO should standby for emergency management and give timely intervention as indicated.
- e) Observe recipients for any severe adverse reaction.
- f) Sharps and wastes (e.g. needles, blood-stained cotton wool balls or alcohol swabs) must be properly handled and disposed.
- g) Relevant staff should be advised on the terms of services provided by the VMO, and understand the VMO's liability.

2.3. Ensure proper documentation

It is the responsibility of the VMO to ensure that the following documents are checked or collected before administering vaccines:-

- a) Check the personal identity information in the consent form and confirm his/her eligibility to receive vaccination under RVP. Please refer to Section 1.4 for assessing the eligibility. If the child is not holding a HKID card or a HK Birth Certificate (with their status of permanent resident indicated as "Established"), the child should have a valid travel document showing his/her identity. Please refer to Annex A for samples of identity documents. No vaccination fee will be paid to a VMO for vaccination given to ineligible recipient.
- b) Collect the consent form <u>at least ten days before vaccination</u> from the RCHs/DIs and ensure that it is duly completed and signed.
- c) Ascertain the availability of vaccination quota in the eHS(S) for the persons and verify their past vaccination history and "Vaccination record" in the eHS(S) before providing vaccination services. Vaccination given to persons who have no vaccination quota will not be reimbursed.
- d) Vaccination should not be provided if the past vaccination history and vaccination records of the person in the eHS(S) has not been checked.
- e) Claims should only be made after vaccination has been given. The VMO should also sign the consented list provided by RCH/DI and the VMO should have a system in place to record that recipients included in the consented list has actually received the vaccination on the scheduled day. The doctor who makes a claim for reimbursement has a duty to ensure that the date of vaccination is clearly and accurately marked on the recipient's vaccination record/card, consent form and clinical notes (if any) and eHealth (Subsidies) account. Since the signing of consent form does not equate receiving vaccination, the doctor should submit claims after the vaccination.
- f) To ensure accuracy of records and prevent duplication of vaccination, VMO is required to log on to the eHS(S) to make claims of vaccination fee under the scheme 'RVP' WITHIN SEVEN DAYS counting from the date of vaccination.
- g) For the completeness of vaccination records kept in the eHS(S), VMOs are strongly advised to input all relevant records within seven days after conducting

the vaccination even though the vaccination service is provided as volunteer service.

h) All vaccinations given should be clearly documented on vaccination record/the recipient's handheld personal copy of vaccination card which is kept by the vaccine recipient or his/her parent/guardian.

2.4. Provide adequate information

- a) Provide vaccine recipients and/or their parents/guardians with essential information on the vaccines to ensure that they understand the aims and possible side-effects of vaccination. Related information is available on the CHP website (www.chp.gov.hk).
- b) Ensure vaccine recipients/parents/guardians understand that participation in the RVP is voluntary. Sufficient time should be allowed for the recipients to consider if they should accept or refuse to receive the vaccination(s) under RVP.
- c) Inform vaccine recipients that the DH may contact them for information verification.

2.5. Administration of vaccine(s)

Vaccination administration is a medical procedure that carries risks. You have personal responsibility for the duties delegated to other persons. Improper delegation of medical duties to non-qualified persons which transgresses accepted codes of professional ethical behaviour may lead to disciplinary action by the MCHK. All registered medical practitioners are earnestly advised to read through the Code of Professional Conduct issued by MCHK. Please observe in particular the following sections to acquaint themselves thoroughly with its contents, thereby avoiding the danger of inadvertently transgressing accepted codes of professional ethical behaviour which may lead to disciplinary action by MCHK.

- a) "Dissemination of service information to patient";
- b) "Fees";
- c) "Covering or improper delegation of medical duties to non-qualified persons"; and
- d) "Untrue or misleading certificates and similar documents".

 Please also ensure that the followings are complied with: –

- a) Health care professionals should obtain vaccination history and check for contraindications or precautions to the vaccines that are to be administered.
- b) For the safety of recipients, vaccination should be administered by you or qualified health care professionals under your personal supervision. He/she should be trained to provide immediate medical treatment to recipients when necessary.
- c) To ensure correct vaccine(s) is/are given to correct recipient. It is the responsibility of VMOs to ensure all vaccines are not expired and maintained at a proper cold chain prior to administration. Improper storage or mishandling decrease the potency of vaccines.
- d) Observe infection control and ensure that all sharps and medical wastes are properly handled and disposed.
- e) Keep recipients under observation in the vicinity of the place of vaccination for at least 15 minutes to ensure that they do not experience an immediate adverse event. VMO should stand-by for sudden emergency events.
- f) It is the prime responsibility of all VMOs to ensure safety and quality of the vaccination service provided to recipients.
- g) All VMOs should observe the Code of Professional Conduct issued by the Medical Council of Hong Kong as the standard to provide quality health care. VMOs who fail to comply with the aforementioned may be subject to administrative sanctions.

3. The eHealth System (Subsidies)

3.1. The database of VMOs and vaccination recipients

The eHS(S) will establish a database of VMOs. The System will also build up a database of individual eligible person who has received vaccination under RVP. In order to facilitate VMOs to get familiar with various enhanced functions of the system, an online "Easy Guide" is now available through the service provider platform at https://apps.hcv.gov.hk/en/index.htm. You are also welcome to contact the VO for enquiries related to the eHS(S).

3.2. Activation of "Service Provider Account"

If enrolment application is successful, the VMOs will receive a confirmation letter and an electronic mail providing a hyperlink to the website for activation of the "Service Provider Account" or access to eHS(S) (service provider platform). For those who already have an account, they can use the original account for any newly enrolled scheme(s). For those who have not previously had a "Service Provider Account", an authentication token will be sent together with the confirmation letter. The VMO should activate the account after the token and the letter are received.

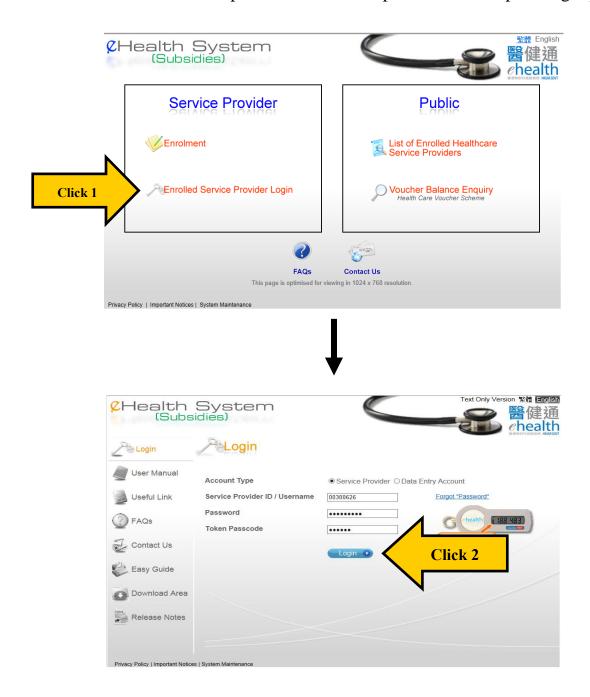
To activate the "Service Provider Account", a VMO should: –

- a) Check the electronic mail;
- b) Click on the hyperlink provided in the electronic mail for accessing the designated webpage; and
- c) Enter the following information into the data field of the webpage:
 - (i) Service Provider ID (shown on the confirmation letter);
 - (ii) Token passcode (shown on the authentication token); and
 - (iii) New password for accessing the Service Provider account in the future.

Activation of the account should be done within 21 days from the date of issuance of the confirmation letter.

3.3. System login

VMO can access to the eHS(S) for operation at https://apps.hcv.gov.hk/en/index.htm and select "Service Provider Login". Enter his/her Service Provider ID, password and token passcode to complete login process.



If the password or token passcode is not correct after 5 attempts, the account will be locked and no further attempt is allowed. VMO will have to contact the VO for unlocking the account (see Section 3.15).

3.4. Creating "Data Entry Account"

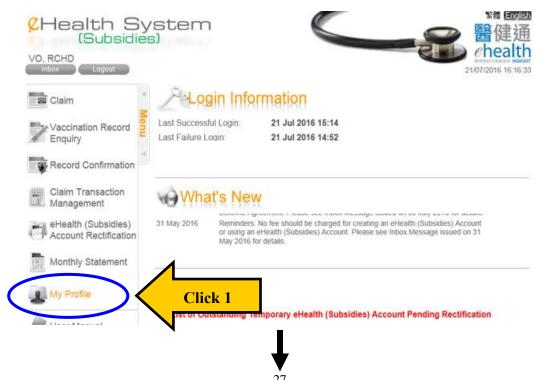
For each VMO, a "Service Provider Account" will be created. The VMO can log in the eHS(S) with his/her Service Provider ID, password and the authentication token.

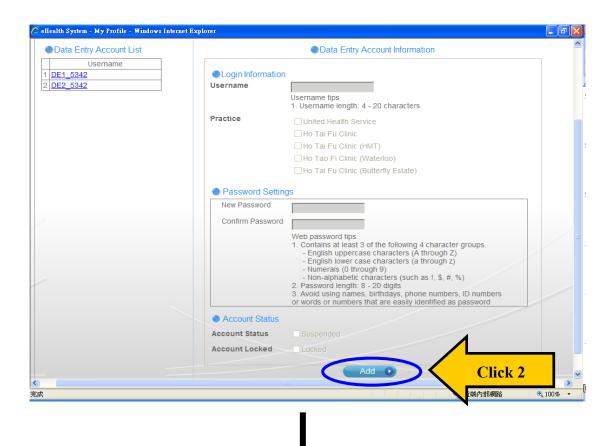
To facilitate administrative work for claim processing and reimbursement accounting, the VMO can create "Data Entry Account" for delegating the data management work to data entry clerks.

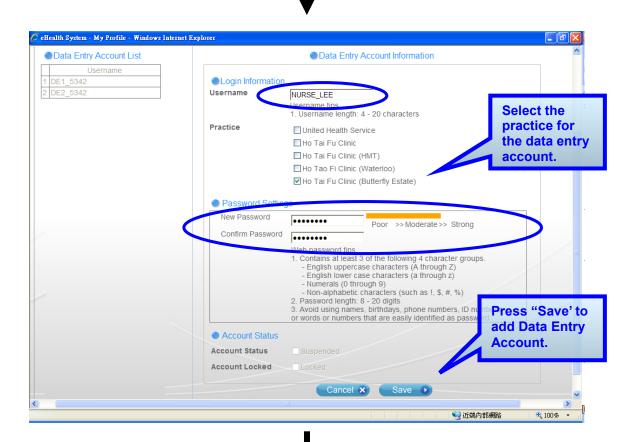
The VMO can assign user ID and password to "Data Entry Account" created under his/her "Service Provider Account". The data entry clerks will be able to log on the eHS(S) using his/her assigned user ID and corresponding password. Authentication token is not required for accessing "Data Entry Account".

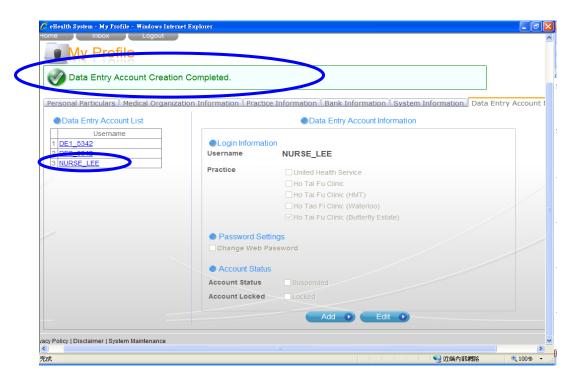
The "Data Entry Account" will allow certain data management work (such as search/retrieve vaccination recipient eHS(S) accounts, create accounts, and register transaction information) but with limited authority. The transactions registered through the "Data Entry Account" need to be confirmed by the VMOs, before they can be passed for reimbursement processing. The VMO should log in the eHS(S) (using his/her Service Provider ID and authentication token) for checking and confirming the eHS(S) accounts being created and claim information entered through the "Data Entry Account".

The eHS(S) also allows VMO to suspend, lock or unlock the created data entry accounts by clicking the "Data Entry Account Maintenance".









3.5. Viewing electronic vaccination record of eligible recipient

VMO should check the recipient's electronic vaccination record in the eHS(S) before providing vaccination to avoid duplication of vaccination. <u>VMO should</u> never provide vaccination to recipient if the recipient's vaccination record has not been checked in the eHS(S).

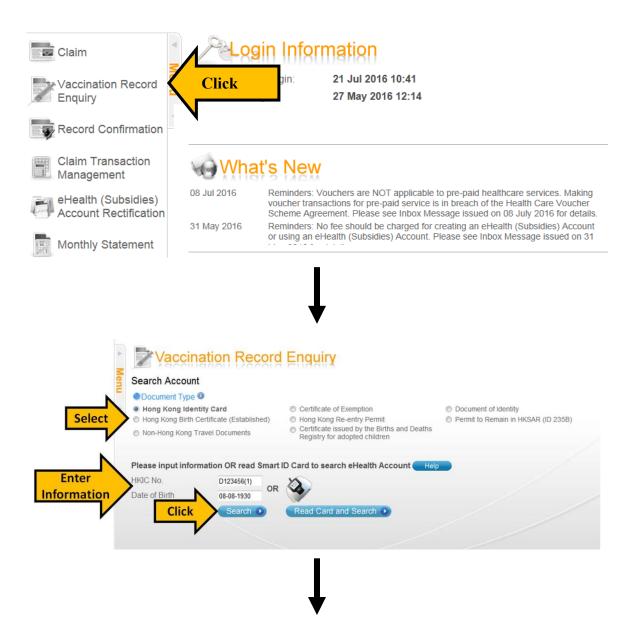
Vaccination is only applicable if there is available vaccination quota in a particular season for the eligible person and he/she is clinically indicated for vaccination. VMO should note that vaccination fee will not be reimbursed if vaccination is provided to an ineligible person or to an eligible person who has no available vaccine quota.

Electronic vaccination record showed vaccine recipient's vaccination history from both eHS(S) and Hospital Authority's database. The record can be retrieved through "Vaccination Record Enquiry" or can be viewed after logging into vaccine recipient's eHealth (Subsidies) account.

To view the electronic vaccination record of an eligible recipient, the VMO is required to: –

a) Collect the "Vaccination Consent Form" of recipient from the RCH/DI (it is essential that the consent form should be duly completed and the information on it is correct);

- b) Counter-check with RCH/DI in-charge the HKIC/Certificate of Exemption/ other valid documents shown on consent form of the vaccine recipient to verify the information is correct;
- c) Log in the eHS(S) and select the "Vaccination Record Enquiry" function;
- d) Using the identity information provided in the consent form to search for the vaccination record of the eligible person;
- e) Verify the eligible person's past vaccination history and vaccination records in the eHS(S) and decide whether vaccination is needed; and
- f) Categorise the recipient according to their eligibility for seasonal influenza and pneumococcal vaccination.
- g) If the vaccine recipient does not have an eHealth (Subsidies) account, the VMO should input the information required in the system in respect of the eligible person to create an eHealth (Subsidies) account (see Section 3.6);







Vaccination Record Enquiry

Recipient Information

Hong Kong Identity Card Document Type

CHAN, TAI MAN

HKIC No. D123456(1) Date of Birth / Gender 08-08-1930 / Male

	Injection Date	<u>Vaccine</u>	<u>Dose</u>	Information Provider	<u>Remarks</u>
1	15 Jul 2010	Sensonal influenza 2010/2011	N/A	Residential Care Home (eHS)	
2	15 Jul 2010	Pneumococcal (23vPPV)	N/A	Residential Care Home (eHS)	

Disclaimer
The immunization record shown on this page (only include pneumococcal vaccination, seasonal influenza vaccination and human swine influenza vaccination) is to the best knowledge of the information provider and may not be exhaustive. Service Provider is advised to verify the vaccination history with the patient before administering the vaccine.

Return Proceed to Claim

Privacy Policy | Important Notices | System Maintenance



	(四別占)集/河/
過往接種記錄	最近一次接種 日期 (月/年)
季節性流感疫苗	1
13 價肺炎球菌結合疫苗	1
23 價肺炎球菌多醣疫苗	1
(由到診註冊醫生	填寫)



醫健通(資助)系統交易編號					
1. TR					
2. TR					
接種記錄	2018/19 年度 接種日期 (日/月/年)				
季節性流感疫苗	1 1				
13 價肺炎球菌結合疫苗	1 1				
23 價肺炎球菌多醣疫苗	1 1				
到診註冊醫生姓名:					

- 注意: 1. 請用黑色或藍色筆以正楷填寫本同意書。
 - 2. 填妥的同意書需於接種日期**最少十個工作天前**交予到診註冊醫生,以透過醫健通(資助)系統查核服務 使用者的疫苗接種記錄。
 - 3. 到診註冊醫生需於接種疫苗後妥善保存同意書的正本。

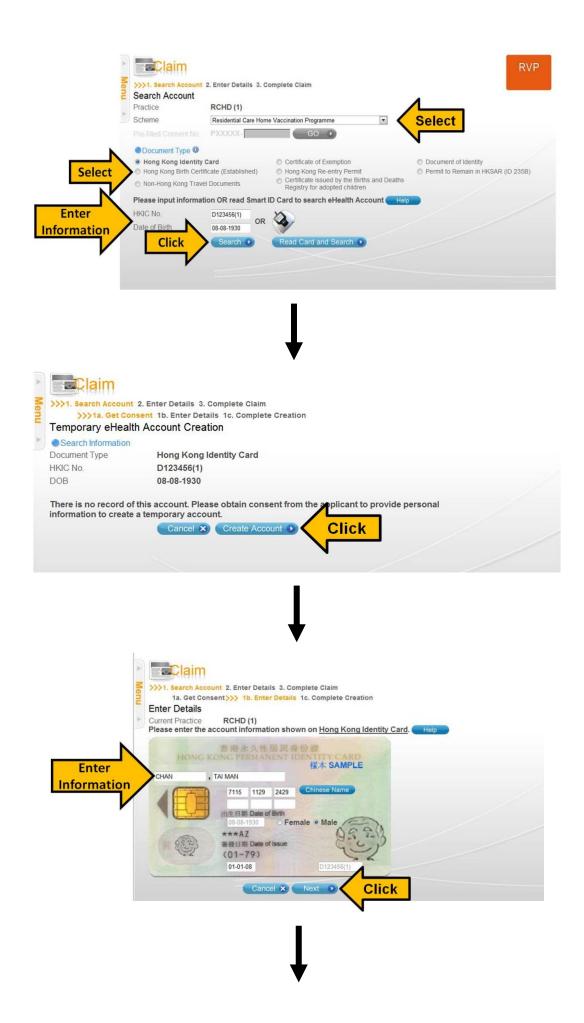
<u>甲部</u> 服務使用者個人資料		(以身份證明文件	件所載者為準)			
姓名		(中文)				(英文)
中文電碼 (如適用)				性別	□男	口女
出生日期	日月	年				

3.6. Retrieving/Creating eHealth (Subsidies) account for vaccine recipient

To retrieve/create an eHealth (Subsidies) account for vaccine recipient, the VMO is required to: –

- a) Collect the "Vaccination Consent Form" of recipient from the RCH/DI (it is essential that the consent form should be duly completed);
- b) Counter-check with RCH/DI in-charge the HKIC/Certificate of Exemption/ other valid documents shown on consent form of the vaccine recipient to verify the information is correct;
- c) Search in the eHS(S) to see if the validated eHealth (Subsidies) account of the eligible recipient already exists;
- d) If no existing eHealth (Subsidies) account can be found in eHS(S), input the required information of the eligible recipient into the eHS(S) manually to create an eHealth (Subsidies) account; and
- e) Upon submission of the information to the eHS(S), a "temporary" eHealth (Subsidies) account will be created for the eligible recipient.







3.7. Claiming vaccination fee

Having created an eHealth (Subsidies) account, the VMO can claim the vaccination fee **after the vaccination has been provided**. The VMO is required to:-

- a) Log in the eHS(S) and select the Claim function;
- b) If there are more than one enrolled practices, select practice to proceed;
- c) Search in the eHS(S) using the information of the "Vaccination Consent Form" to see if the validated eHealth (Subsidies) account of the eligible recipient already exists;
- d) If a validated eHealth (Subsidies) account is found, verify the details and confirm the account;
- e) If no existing eHealth (Subsidies) account can be found in eHS(S), use the temporary eHealth (Subsidies) account previously created during checking of vaccination record of the eligible recipient to claim the vaccination fee;
- f) Enter claim information such as the vaccine (e.g. seasonal influenza and/or pneumococcal vaccine(s)) administered. (Claims have to be submitted in the eHS(S) within SEVEN days counting from the day of vaccination.); and
- g) Any claim for vaccination fee not made within seven calendar days counting from the day of vaccination will be considered as a **LATE CLAIM** and the Government shall have the absolute discretion to refuse payment of any vaccination fee to a VMO or its Associated Organization for such late claim.

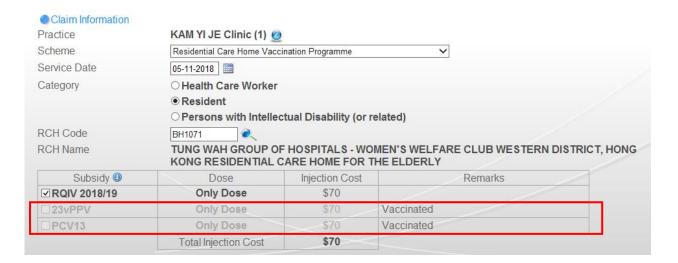


(See Section 3.6 "Retrieve/Creating eHealth (Subsidies) account for vaccine recipient)





(Sample: Recipients who have received 23vPPV or PCV13)







Claim completed! Please fill in the Consent Form the complete Transaction No.

Account Information

Document Type Hong Kong Identity Card

Name CHAN, SIU KWONG (陳兆光) Date of Birth / Gender 1935 / Male HKIC No. TL150XXX(X) Date of Issue 18-01-07

Claim Information

Transaction No. TR18B05-14-2
Transaction Time 05 Nov 2018 11:44

Scheme Residential Care Home Vaccination Programme

Transaction Status Ready to Reimburse
Service Date 05 Nov 2018
Practice (A) You In Clinic (A)

Practice KAM YI JE Clinic (1)
Bank Account No. 000-X0X-X00X93X

Service Type Registered Medical Practitioners

Category Resident RCH Code BH1071

RCH Name TUNG WAH GROUP OF HOSPITALS - WOMEN'S WELFARE CLUB WESTERN DISTRICT, HONG

KONG RESIDENTIAL CARE HOME FOR THE ELDERLY

Next Claim D Claim For Same Patient D

Subsidy 0	Dose	Injection Cost
RQIV 2018/19	Only Dose	\$70
	Total Injection Cost	\$70



院舍約	扁號
	(由院舍填寫)

過往接種記錄	最近一次接種 日期 (月/年)						
季節性流感疫苗	-/						
13 價肺炎球菌結合疫苗	1						
23 價肺炎球菌多醣疫苗	I						
(由到診註冊醫生填寫)							



醫健通(資助)系統 1. TR	义勿細犹				
2 TR					
接種記錄	2018/19 年度 接種日期 (日/月/年)				
季節性流感疫苗	1 1				
13 價肺炎球菌結合疫苗	1 1				
23 價肺炎球菌多醣疫苗	1 1				
到診註冊醫生姓名:					

- 注意: 1. 請用黑色或藍色筆以正楷填寫本同意書。
 - 2. 填妥的同意書需於接種日期**最少十個工作天前**交予到診註冊醫生,以透過醫健通(資助)系統查核服務 使用者的疫苗接種記錄。
 - 3. 到診註冊醫生需於接種疫苗後妥善保存同意書的正本。

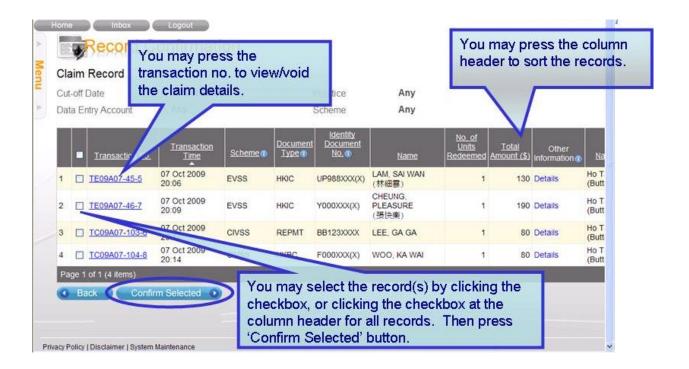
里部 服	務使用者個人資料	(以身份證明文件	所載者為準)			
姓名		(中文)				(英文)
中文電碼 (如適用)				性別	□男	口女
出生日期	日月	年				

3.8. Confirming the transaction record

If the claim is entered by the VMO's delegates using "Data Entry Account", the VMO is required to log on to the eHS(S) at the end of each day's session, using his/her Service Provider ID, password and authentication token, to review and confirm the transaction records registered by his/her delegates using the "Data Entry Account". (For data entry account creation, please refer to Section 3.4).







Upon confirmation by the VMO, the information entered through the "Data Entry Account" will be submitted to the eHS(S). Confirmation procedure is not required if transaction claim is made using "Service Provider Account".

Records/transactions voided by the VMO will not be submitted to the eHS(S).

All records/transactions claimed/voided can be reviewed at the "Claim Transaction Management" function in the "Service Provider Account".

3.9. Voiding claims

The VMO can void a claim through the "Claim Transaction Management" function in the eHS(S) within 24 hours of making the claims. The concerned transaction record would be selected and marked as "voided". VMO has to input the void reason and click to "Confirm".



Claim Transaction Management

Claim Information

Account Information

Document Type Hong Kong Identity Card
Name CHAN, TAI MAN (陳大文) Date of Birth / Gender 08-08-1930 / Male
HKIC No. D123XXX(X) Date of Issue 01-01-08

Claim Information

Transaction No. TR10715-13-6 (15 Jul 2010 14:46)

Confirmed Time 15 Jul 2010 14:46

Scheme Residential Care Home Vaccination Programme

Transaction Status Pending eHealth Account Validation

 Service Date
 15 Jul 2010

 Service Provider
 CHAU, LEONG

 Practice
 LEONG Clinic (1)

 Bank Account No.
 XXX-002-000XXXX



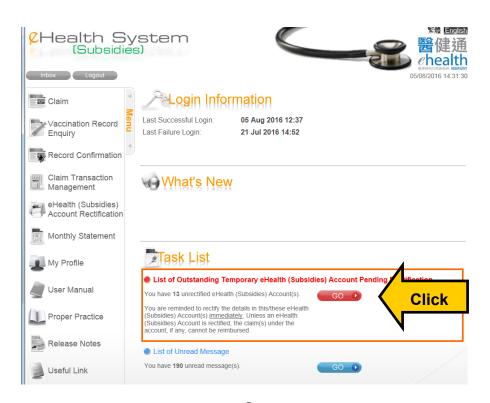


3.10. Validation of temporary eHealth (Subsidies) account information

The personal data entered will be validated through matching with database kept by the Immigration Department (ImmD). The input data will be validated at the end of the day. If the personal data cannot be validated with the database of the ImmD (e.g. the HKIC does not exist or the date of birth does not match with the HKIC number), the eHS(S) will notify the respective VMO to check and rectify the information accordingly. Amended information upon resubmission will be validated with the database of the ImmD again.

3.11. Rectification of temporary eHealth (Subsidies) account information that failed validation

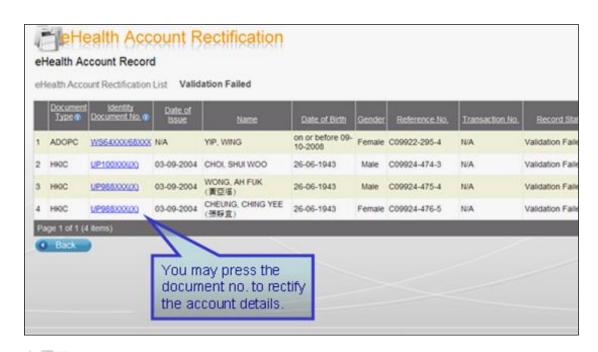
Upon receiving notification about failed validation of the "temporary" eHealth (Subsidies) account, VMOs are required to verify the personal particulars for the corresponding vaccine recipient's account and rectify the relevant information in the eHS(S) accordingly. Otherwise, the claims for the vaccination fee related to the record in question will not be processed and the claim cannot be reimbursed.

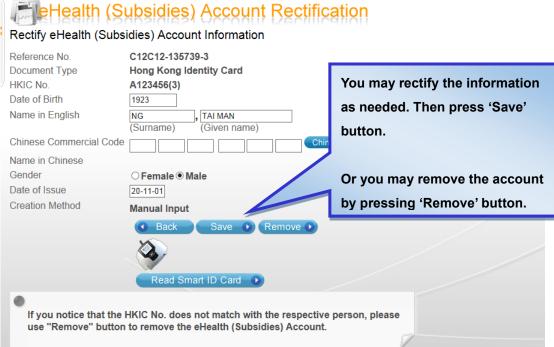


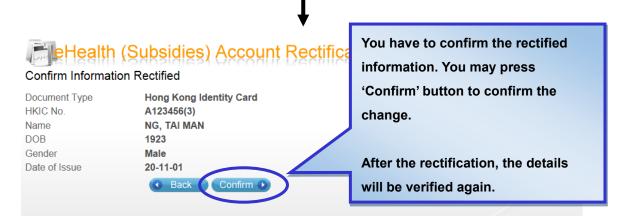


	Status	<u>Subject</u>	Receive Date ▼										
		Notice to rectify details in eHealth account	14 Oct 2009 21:17										
		更正「醫健通戶口」的資料 14 Oct 2009 2											
		推廣券計劃付還通知 14 Oct 2009 17:2											
		正「臨時醫療券使用者戶口」的資料 14 Oct 2009 17:24											
		正「臨時醫療券使用者戶口」的資料 14 Oct 2009 14:35											
	⋈	更正「臨時醫療券使用者戶口」的資料	02 Oct 2009 00:40										
	\sim	更正「臨時醫療券使用者戶口」的資料	01 Oct 2009 06:01										
		Discontinued use of "Voucher Account Creation Form" and other amendments to the "HCVS 01 Sep 2009 Terms and Conditions of Agreement" 終止使用「開設醫療券戶口表格」及 其他「醫療券計劃協議的條款和條件」的修訂											
	□ Temporary service suspension for System upgrade on 01 Sept 2009 (Tuesday) / 2009年9月1日(星 期二)暫停服務,以進行系統提升												
		期二丿智停服務,以進行系就提升											
1 <u>2</u>	Pa	Reimbursement of voucher claims/付還警療券申報金額 ige 1 of 2 (17 items)	25 Aug 2009 19:19										
1 <u>2</u>	Pa elete	Reimbursement of voucher claims/付還醫療券申報金額	25 Aug 2009 19:19										
1 <u>2</u>	Pa elete ject	Reimbursement of voucher claims/付還警療券申報金額 ige 1 of 2 (17 items) Note: The message(s) will be kept for 180 days.											
1 <u>2</u> Do	Pa elete ject	Reimbursement of voucher claims/付還警療券申報金額 ige 1 of 2 (17 items) Note: The message(s) will be kept for 180 days. Notice to rectify details in eHealth account 現特告知,你在開設醫健通戶口時填寫的部分資料未獲確認。請查閱工作列並更否則任何在此等醫健通戶口名下申報的金額將不獲發還。											
1 <u>2</u> Do	Pa elete ject	Reimbursement of voucher claims/付還警康券申報金額 ige 1 of 2 (17 items) Note: The message(s) will be kept for 180 days. Notice to rectify details in eHealth account 現特告知,你在開設醫健通戶口時填寫的部分資料未獲確認。請查閱工作列並更否則任何在此等醫健通戶口名下申報的金額將不獲發還。 多謝合作。	正資料,										
1 <u>2</u> Do	Pa elete ject	Reimbursement of voucher claims/付還警康券申報金額 ige 1 of 2 (17 items) Note: The message(s) will be kept for 180 days. Notice to rectify details in eHealth account 現特告知,你在開設醫健通戶口時填寫的部分資料未獲確認。請查閱工作列並更否則任何在此等醫健通戶口名下申報的金額將不獲發還。 多謝合作。 衛生署 Please be informed that some details of the eHealth account(s) created by you validated. Please check the Task List and rectify the information. Otherwise the	正資料,										











If the relevant transactions still cannot be resolved through the eHS(S) after rectification, you may need to provide the necessary documents to the VO for arranging payment manually. Please contact VO for detailed arrangement.

In case of prolonged failure to rectify the temporary eHealth (Subsidies) account information, the temporary eHealth (Subsidies) account will be deleted by the system and the claim related to the account in question may be voided.

3.12. Reimbursement

Reimbursement of the vaccination fee would be performed on a monthly basis and will be paid directly into the accounts designated by the VMOs.

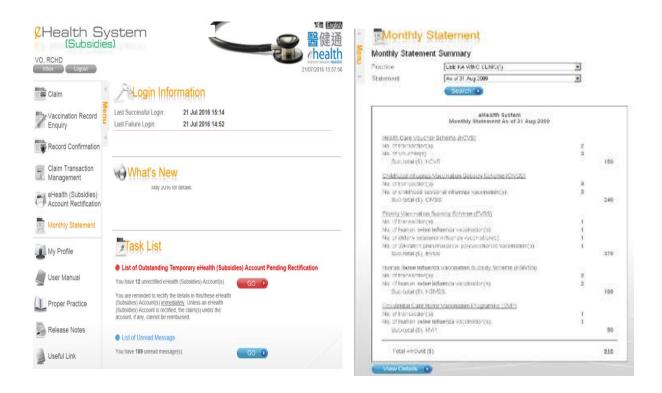
Please note that the reimbursement would be made to validate eHealth (Subsidies) account only. In order to effect payment, VMOs are required to ensure that they have rectified information of temporary eHealth (Subsidies) account(s) that have failed validation with the database of ImmD. (see Section 3.11 Rectification of temporary eHealth (Subsidies) account information that failed validation). They are also required to check the transaction records and confirm the entries entered by their data entry clerks (see Section 3.8 Confirming the transaction record).

To avoid delay in the process of reimbursement / or claims for reimbursement may not be processed, enrolled doctors are required to make vaccination claim **WITHIN SEVEN DAYS** after the delivery of vaccination service (both days inclusive).

At the end of each month, the eHS(S) will generate payment files based on the claims transaction logged by the eHS(S) for processing reimbursement. Upon checking of the accuracy of these claims, the reimbursement will be paid directly into the VMO's designated bank accounts.

The system will generate notification message to the VMO (to the "Message Inbox" which will be accessible through logging in the eHS(S)). VMO can access the eHS(S) for their monthly statements which contain details of the amount of reimbursement for them under RVP.

However, if any irregularity is found in the claims submitted by the VMO, the Government shall be entitled to suspend the payment of the vaccination fee to a VMO. Such payment shall be made upon satisfactory checking conducted by and until the Government is satisfied that the vaccination fee should be paid after investigation.



3.13. Authentication token

If the VMO loses the authentication token, or if the token is damaged, he/she should approach the VO for replacement.

VO will verify the identity of the VMO requesting for the replacement, suspend the old authentication token and re-issue a new token to the doctor by mail.

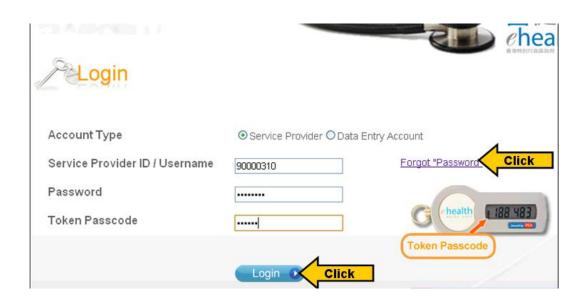
An administrative fee needs to be collected from the VMO for the replacement of authentication token.

Please note that authentication token should not be transferred to other parties for use.

3.14. Forgetting password

If the VMO forgets his/her password, he/she should click "Forgot Password" in the login page and enter the Service Provider ID, registered email address (which he/she had provided during application for enrolment) together with the token passcode into the system.

After validation, an email will be sent to the email address automatically by the system and a hyperlink will be provided for VMO to reset the password.



3.15. Locked account

An account will be locked after 5 unsuccessful attempts of logging in the eHS(S). If the VMO's account is locked, please contact the VO during office hours.

If the data entry account is locked, the VMO can log in the service provider account, enter "My Profile", then choose the specific data entry account and unlock it.

3.16. Accessing and editing personal information

The VMO can access and retrieve the particulars of himself/herself, his/her place of practice and bank information from the eHS(S) by logging in the system (using the authentication token) and choose "My Profile" function. Under this function, VMO can click the "System Information" tab to view and then "Edit" to change/select his/her own username, default web interface language and web password.

4. Other Highlights

4.1. Amendment of particulars

If there is any change of information provided e.g. bank information, address, please fax a completed Change Form (downloadable from CHP website at http://www.chp.gov.hk) with the required documentary proof to the VO of the DH.

For change of the registered medical organisation, VMO is required to:

- (i) complete a Change Form and send it to the DH by fax to remove the practice(s) under the previous medical organisation; and
- (ii) send in new Application Form and Authority for Payment to a Bank and the supporting documentary proof for re-enrolling with the new medical organisation (registered mail recommended).

Acknowledgement will be given by the VO.

4.2. Withdrawal

VMO has the right to leave the programme at any time. In that case, he/she is required to furnish a Change Form (downloadable from CHP website at http://www.chp.gov.hk) and fax to the DH. Upon receiving the notification, DH will contact the VMO for confirmation.

The VMO's name, clinic addresses and telephone numbers will be removed from the VMO list which will be provided to RCHs/DIs upon request or being published for RCH information. Once a VMO has withdrawn, he/she cannot claim reimbursement for any vaccination services given afterwards. However, outstanding claims pending reimbursement will still be processed.

If VMO plans to cease practice, he/she shall inform in writing to the VO at least one month before the practice ends.

4.3. De-listing

The DH may de-list a VMO if:

- a) He/she ceases to be so registered;
- b) He/she is suspended from practicing as registered medical practitioner;
- c) The Government is of the reasonable opinion that he/she has failed to provide medical services in a professional manner or is otherwise guilty of professional misconduct or malpractice; or
- d) The Government considers that he/she has failed to comply with the provisions in the agreement or direction given by the Government.

The VO will inform the VMO for the delisting. Once a doctor is de-listed, he/she cannot claim reimbursement for any vaccination services given afterwards. However, outstanding claims pending reimbursement will still be processed.

4.4. Monitoring and inspection

The VO will conduct random checks to detect possible abuse of the RVP. For monitoring purpose, VMOs are advised to retain the vaccination records and the Consent Forms for at least <u>seven years</u> for the purpose. Be prepared for calls from the VO and provide relevant documents as required for checking. VMOs will be required to refund the vaccination fee reimbursed should any irregularity is detected and cannot be clarified. Randomly selected vaccine recipients and in-charge person of RCH/DI will be contacted for verification purpose.

4.5. Data security and privacy

VMOs should be careful in handling personal data of clients. Keep the signed Consent Forms collected from recipients in locked cabinets and limit the number of persons who can access the personal data to prevent indiscriminate or unauthorized access, processing and use of personal data.

4.6. Reporting vaccine adverse reaction

Adverse drug reaction (ADR) reporting is important for vaccine safety surveillance and programme monitoring. You are therefore encouraged to report the following ADR cases to the DH.

- 1. All suspected serious ADR, even if the reaction is well known, which
 - is life-threatening or fatal;
 - results in or prolongs hospitalization;
 - causes persistent incapacity or disability; or
 - causes birth defect.
- 2. Suspected drug interactions including drug-drug and drug-herb interactions;
- 3. Non-serious ADRs but the reactions are deemed medically significant by the healthcare professional (e.g. increased frequency or unusual presentation of a known ADR);
- 4. Unexpected ADRs, i.e. the reactions are not found in the product information or labelling (e.g. an unknown side effect in a new drug).

Please refer to the website of Drug Office of the DH for the Reporting Guidelines and ADR Report Form at:

http://www.drugoffice.gov.hk/eps/do/en/healthcare_providers/adr_reporting/index.ht ml.

5. Forms and Cards

5.1. Enrolment documents

The following transaction documents are downloadable from CHP website at http://www.chp.gov.hk/en/view_content/23543.html

5.2. Other forms and documents

5.2.1. Vaccination Consent Form

Consent form for recipients in RCHs

RCH Code		İ	Depart	ment	of H	ealt	HP.	eHS(: 1. TR 2. TR		sction No.
(To be completed by RCH) Previous (MM/YY)	Ħ.	esidential Care Home Vaccination Programme Vaccination Consent Form						Vaccines'	i	eination Da n 2018/19 D/MM/YY
SIV								PCV13 23vPPV Name of V	MO:	1 1
davs prior to This form is t	ted and vaccina to be ret	signed con tion for ch ained by th	nsent form sl ecking vacci ne VMO afte	nation r vacci	reach \ record ination	of th	ng Medical Of ne recipient.		at leas	t 10 work
Part A Personal Pa	rticula	rs of the	recipient (a	2014	1000000	he i	dentity docun	nent)		com to the
Date of Birth				(En	iglish)	S	ex	☐ Male	. [(Chinese)
Chinese Commercial Code	d	mm	УУУУ					410040		
Note: Hong Kong Reside Hong Kong Identity (No. Serial No. of the Cert of Exemption	Card	Ш	Щ	Н	()	Date of Issue	dd	mm	vvvv
Reference No.		Ш		I	İ					
HKIC No. as shown of Certificate	on the				()	Date of Issue	dd	mm	VV
Hong Kong Birth Co Registration No.	tificate			П	()				
Hong Kong Re-entry	Permit			Ш			Date of Issue	dd 1	nm.	YYYY
Document of Identity Document No.		Ш		Ш			Date of Issue	dd 1	moo	vvv
Permit to Remain in HKSAR (ID 235B) Birth Entr	y No.	Ш		()		Permitted to remain until	dd 1		WW
Non- Hong Kong Tra Document No.		Ш		Ш	Щ	П				
Visa/Reference No.	797.7	Ш			Ш	-	()	US		
Certificate issue by the Registry for adopted Children - No. of I		Ш		1/						

Part B Undertaking and Declaration [Please fill in eith Recipient aged 18 or above with mental capacity, please fill in Part (I) Recipient aged below 18 or mentally-incapacitated, please fill in Part Recipient aged below 18 or mentally-incapacitated and Parent/Guardi	ID.	
(I) To be completed by the Recipient	(Please	insert a "×" as appropriate.)
I am staff of residential care home for elderly / persons vaccination. OR I am a resident boarder of residential care home for	elderly / persons with dis ate vaccine 23-valent pneu	sabilities. mococcal polysaccharide vaccine tta in this consent form and
Signature of Recipient (or finger print if illiterate, witness to complete Part C)	Date	
(II) To be completed by Parent/Guardian of the Recip	ient (Please	insert a "×" as appropriate.)
Children aged below 0 who have never received any Seasonal Influence on Children aged below 9 and received Seasonal Influence in England and the Children aged below 9 and received Seasonal Influence via the information provided in this consent form is correct. I as form and any information provided to health care professional influence in Statement of Purpose".	enza vaccine in previous se ecine Second dose of S gree to provide the recipient's	sason are recommended to Seasonal Influenza vaccine s personal data in this consent
Signature of Parent/Guardian (or finger print if illiterate, witness to complete Part C)	Name of Parent/Guardian Hong Kong Identity Card N Social Welfare Department	
Relationship with the recipient Parent Guardian	Date	
(III) To be completed by Relative of the Recipient	(Please	insert a "×" as appropriate.)
I have attempted but could not contact Parent/Guardian of the to the recipient: Seasonal Influenza vaccine 13-valent pneumococcal conjugar		ding the following vaccination necoccal polysaccharide vaccine
Signature of the Relative	Name of the Relative	
Hong Kong Identity Card No. (e.g. A123)	Date	
Relationship with the recipient		
(IV) To be completed by In-charge Person of RCH		
We have attempted but could not contact Parent/Guardian of the	recipient.	
Signature of In-charge Person	Official Chop:	
Name of In-charge Person		
Post / Title	Date	
Part C To be Completed by the Witness (if applicable)	
This document has been read and explained to the recipient or Pare	nt/Guardian of the recipient in	my presence.
Signature of witness	Name of witness	
Hong Kong Identity Card No.	Date	

Consent form for recipients in DIs

School / Institution Co	de			HP.		eHS(S	S) Transac	tion No.	Part B Undertaking and D	eclaration [Please fill in eith	er Part (I) or (II) or (III)]	ART AND
(To be completed by School Institution)	Seasonal In	fluenza Vacc		or Person		2. TR	Т	Vaccination	(I) To be completed by Par	ent/Guardian of the Recipio	ent (Please insert a	a " × " as appropriate.)
Previous Seasonal Influenza Vaccination		ıl Disability der Residen	tial Care	Home	ized)	Seasonal Int Vaccin	ne	Date in 2018/19 DD/MM/YY)	I confirm that the above se service user to receive Seaso		ellectual disability. I give my	consent for the above
(MM/YY)	,	Vaccination accination (1st or only 2nd dos	dose	/ /	Service user aged below 9 who	have never received any Sea		
(To be completed by VM						Name of V	_	1 1	vaccination season. Children recommended to receive 1 dose		Seasonal Influenza vaccine in	previous season are
lote: 1. Please comp						43.40x			First and only dose			
days prior to	eted and signed con vaccination for cl to be retained by t	necking vaccina	ation record o			er (VMO) <u>a</u>	t least 10) working	The information provided in the consent form and any information set out in the "Statement of Purp	n provided to health care profes		
Part A Personal P	articulars of the	recipient (as	stated on t	the identit	y docun	nent)			Signature of Parent/Guardian		Name of Parent/Guardian	
Name			(Engli	ish)				(Chinese)	(or finger print if illiterate, witness to complete <u>Part C</u>)		Hong Kong Identity Card No. / Social Welfare Department Staff	f No.
Date of Birth	dd mm			Sec	x	☐ Male	F	emale	Relationship with the recipient	☐ Parent ☐ Guardian	Date	
Chinese Commercial Code	dd mm	УУУУ							(II) To be completed by Re	lative of the Recipient	(Please insert a	" × "as appropriate.)
Identity Document (Please select an identit Note: Hong Kong Resid	y document by ins lent aged 11 or ab	erting a "x" in	the appropr	riate box be	elow and entity Ca	fill in the in rd or Certific	formation	n required)	I have attempted but could not or Vaccination to the recipient: First and only dose F	rst dose of Seasonal Influenza va	07 \$29020 5000 500	
Hong Kong Identity	Card		() Data Issu					Signature of the Relative		Name of the Relative	
Serial No. of the Co	rtificate			H		dd	mm	VVVV	Hong Kong Identity Card No. (e.g. A123)		Date	
of Exemption Reference No.			HH	+++	+				Relationship with the recipient			
HKIC No. as show	on the			Date	r of	111	11.1	11.1	(III) To be completed by Ir	-charge Person of School /	Institution	
Certificate			() Dati Issu		dd	mm	уу	We have attempted but could no	contact Parent/Guardian of the	recipient.	
Hong Kong Birth C Registration No.	ertificate		()					Signature of In-charge Person		Official Chop:	
Hong Kong Re-enti	D. D. L.			Dat	c of	1111	H	1111	Name of In-charge Person		D.	
Hong Kong Ke-enti	y Permit			Issu	ie	dd	mm	yyyy	Post / Title		Date	
Document of Identi Document No.	ty			Data					Part C To be Completed b			
Permit to Remain in			()	Pen	mitted	dd	mm	YYYY	This document has been read and	explained to the Parent/Guardi		c.
HKSAR (ID 235B) Birth En	try No.		JЦ		emain	dd	mm	WW	Signature of witness		Name of witness	
Non- Hong Kong T Document No.	ravel								Hong Kong Identity Card No. (c.g. A123)		Date	
Visa/Reference No.		11.111	TITI	1.11	()				Updated September 2018			
Certificate issue by			71 1									
Registry for adopte	Entry											

For HCVS ONLY Requests To: Health Care Voucher Unit Fax: 3582 4115 or email: hcvu@dh.gov.hk	For VSS / RVP and HCVS (if any) Requests To: Vaccination Office Fax: 2713 9576 or email: vacs@dh.gov.hk	(ii) <u>ADD</u> practice under EHCP/ Enrolled Doctor's enrolment [N.B. If a new bank account is nominated, please complete an " <u>Authority for Payment to a Bank</u> " and submit the required
	ange Particulars	documentary proofs by post.] Practice name (in English):
	ne Health Care Voucher Scheme (EHCP)/	(in Chinese):
	v Scheme and/or Residential Care Home	Practice address (in English) .
	ime (Enrolled Doctor)	(in Chinese):
	before completing this form)	Practice tel. no. :
preda Trotes for Attention	before completing this form)	Scheme(s)/ Programme to which this new practice relates (only applicable to EHCP/ Enrolled Doctor who
Legend: HCVS: Health Care Voucher Scheme VSS: Vaccination Subsidy Scheme RVP: Residential Care Home Vaccination Programs PCD: Primary Care Directory	TIV: Trivalent influenza vaccine QIV: Quadrivalent influenza vaccine PCV13: 13-valent presumococcal conjugate vaccine 23vPPV: 23-valent prisumococcal polysaccharide vaccine	has already enrolled in the respective Scheme(s)/ Programme): HCVS VSS RVP PCD
DA: Disability Allowance	PID: Persons with Intellectual Disability	Type of practice selected for display on the PCD (For EHCP/ Enrolled Doctor enrolled in PCD only):
P (P 4 1 6	PHONE B. I. D. 4	□ Non-governmental Organisation □ Private □ University
A DIRECTOR OF THE A DESCRIPTION OF THE ADDRESS OF THE ADDRES	EHCP/ Enrolled Doctor	Please deliver the Smart IC Card Reader to the new practice via post.
Name of EHCP/ Enrolled Doctor :	(SPID No.:	(iii) <u>UPDATE</u> service fees (<u>exclusive</u> of Government subsidy)
EHCP/ Enrolled Doctor HKIC No. : Name of Medical Organisation :	(SPID No.:	[N.B. The service fees information for use of QIV will be displayed in the <u>on-line directory of the CHP website</u> . The service fees information for use of TIV is for monitoring purpose and will NOT be displayed in the on-line directory of the CHP website.]
CHANGE REQUESTS (Please put a "✓" in the a	ppropriate box(es))	☐ Pregnant Women TIV \$ QIV \$
(A) Personal Particulars of EHCP/ Enrolled Doct	or:	☐ Children TIV \$ QIV \$
Correspondence address :		□ PID TIV S QIV S
(in English)		DA Recipients TIV S OIV S
d of the		
Contact amail address		
		☐ Elderly aged 65 or above TIV S QIV S 23vPPV S PCV13 S
Fax no. :		(D) Bank Details:
m p 4 1 4 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		☐ <u>CHANGE</u> in bank details of currently enrolled practices
(B) Particulars of Medical Organisation:		[N.B. To be supported by a completed " <u>Authority for Payment to a Bank</u> " and submit the required documentary proofs <u>by</u> post.]
Correspondence address :		(E) Withdrawal:
		WITHDRAWAL from HCVS VSS RVP PCD
		Reasons for withdrawal [Optional] :
Contact email address :		
		(F) Others:
Fax no. :		
(C) Practice Details and Service Fees:		
 <u>REMOVE</u> practice from EHCP/ Enrolled Doctor 	or's enrolment	(Official Stamp)
Practice name (in English) :		
(in Chinese) :		<u> </u>
Practice address (in English) :		Signature of EHCP/ Enrolled Doctor Authorised Signature
(in Chinese) :		For and on behalf of the Medical Organisation
Reasons for removal [Optional] :		
Scheme(s)/ Programme to which this removed practic	e relates:	Name in Block Letters Name in Block Letters (Authorised Signatory)
□ HCVS □ VSS □ RVP □ PC	D	Date: Date:
DH eHS020 (8/18)	1	DH eHS020 (8/18) 2

5.2.3. Vaccination Card

	TYPE OF VAC 疫苗種類				ATE	DOCTOR / CLINIC 醫生 / 診所	REMARKS 附註 (including adverse effects 包括接種後的反應)	Interior
		FIRST DOSE	第一次					
HEPATIT		SECOND DOSE	第二次					
VACCI 乙型肝炎		THIRD DOSE	第三次				1	
		FIRST DOSE	第一次					
,		SECOND DOSE	第二次					
	PCV (Specify type 註明種類)	THIRD DOSE	第三次		S	AMP		
PNEUMOCOCCAL VACCINE 肺炎球菌疫苗	E.: 971EBNO	BOOSTER	加強劑		DI			
0FX-4-M1X111								Cover
	PPV	FIRST DOSE	第一次				,	33,42
	(Specify type 註明種類)			-	a I			DEPARTMENT OF THE LOCAL
		FIRST DOSE	第一次	REMARKS With	後的反應			DEPARTMENT OF HEALTH THE GOVERNMENT OF THE HONG KONG
ANTI-TETANU	S TOXOID	SECOND DOSE	第二次	REMAR	以拓接縣			SPECIAL ADMINISTRATIVE REGION 香港特別行政區政府衞生署
預防破傷則		THIRD DOSE	第三次		!			VACCINATION RECORD 疫苗注射記錄
				LINIC	£			Con and Estado I Hawards
				DOCTOR / CLINIC	## ## ## ## ## ## ## ## ## ## ## ## ##			Name 姓名
					5			Date of Birth 出生日期 Sex 性别
				DATE		SAM	PIR	-
				-	+			Parent's/Guardian's Name 父母監護人姓名
INFLUENZA	VACCINE							
流行性感情								This record should be presented on receiving subsequent vaccination. Please keep all the
				SCINE	REE .			vaccination records properly because they may be required later as documentation of the vaccines received.
				TYPE OF VACCINE	校苗疆缘			下次接種疫苗時張出示此配錄, 請妥香秋存所有疫苗養種記錄卡或小冊子,因爲這些記錄日後可作爲曾接種適有 關疫苗的證明。
		,		OTHERS 其他				重要文件。請永久保存 Please retain this immunisation record indefinitely
				[O				

Reference

- 1. Drug Office, the Department of Health http://www.drugoffice.gov.hk/eps/do/index.html
- 2. Centre for Health Protection website http://www.chp.gov.hk
- 3. Code of Professional Conduct, the Medical Council of Hong Kong http://www.mchk.org.hk/code.htm
- 4. Department of Health website http://www.dh.gov.hk/
- Scientific Committee on Vaccine Preventable Diseases Recommendations on Seasonal Influenza Vaccination for the 2018/19 Season http://www.chp.gov.hk/files/pdf/scvpd_recommendations_on_siv_for_2018_19 season.pdf
- 6. Scientific Committee on Updated Recommendations on the Use of Pneumococcal Vaccines for High-risk Individuals (July 2016)

 http://www.chp.gov.hk/files/pdf/updated_recommendations_on_the_use_of_pneumococcal_vaccines_amended_120116_clean_2.pdf

Annex A

Samples of Identity documents

(1) Samples of Hong Kong Birth Certificate (with status of permanent resident indicated as "Established")

Issued between 1.7.1997 and 27.4.2008

Issued on or after 28.4.2008



Remarks: -

- For births registered in Hong Kong between 1 July 1997 and 27 April 2008, item 11 of the Hong Kong Birth Certificate will specify whether the Hong Kong permanent resident status is "Established/Not Established".
- For births registered in Hong Kong **on or after 28 April 2008**, item 11 of the Hong Kong Birth Certificate will specify whether the Hong Kong permanent resident status is established under paragraph 2(a), paragraph 2(e) or paragraph 5(3) of Schedule 1 to the Immigration Ordinance, Cap. 115, Laws of Hong Kong.

(2) Samples of Hong Kong Permanent Identity Card

Issued in Hong Kong

Issued Overseas







(背面 Back)

(3) Sample of Certificate of Exemption



(4) Samples of Re-entry Permit



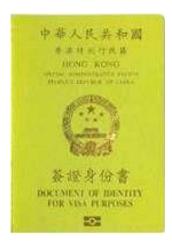


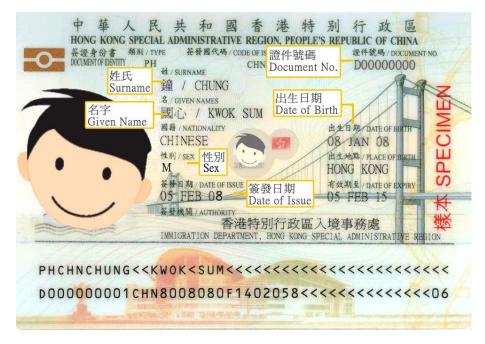
RM1234567 持證人簽名 Signature of holder 香港特別行政區入境事務處 IMMIGRATION DEPARTMENT, HONG KONG SPECIAL ADMINISTRATIVE REGION 回港设统吗 RE-ENTRY PERMIT NO RM1234567 中文姓名 / NAME IN CHINESE 賀新年 文 H 名 / NAME IN ENGLISH Ho San Nian 1 Jan 2009 Hong Kong 5 JAN 2014 5 JAN 2009 P<HKGHO<<SAN<NIAN<<<<<<<< RM1234567HSR090101M130105HSRJ002728891<67

Remarks: -

- The format of Hong Kong SAR Re-entry Permit's document number is RM1234567 (Multiple Re-entry Permit) or RS1234567 (Single Re-entry Permit). The prefixes "RM" and "RS" are followed by 7 numbers.

(5) Samples of Document of Identity



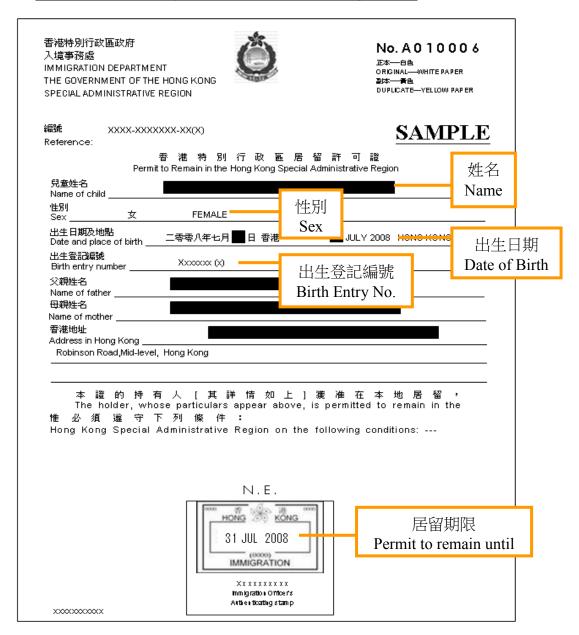


Remarks: -

- The format of the Document of Identity's document number is either D12345678 (normal size), DJ1234567 or DA1234567 (jumbo size). The prefix of "D" is followed by 8 numbers and the prefixes "DA" and "DJ" are followed by 7 numbers.

(6) Samples of "Permit to Remain in the HKSAR" (ID235B)

(i) Samples of "Permit to Remain in the HKSAR" (ID235B) showing unconditional stay in HKSAR had been granted



Remarks: -

- The Immigration Officer's authenticating stamp has been changed since 23 January 2008, a sample of the old and the new authenticating stamp is illustrated below:

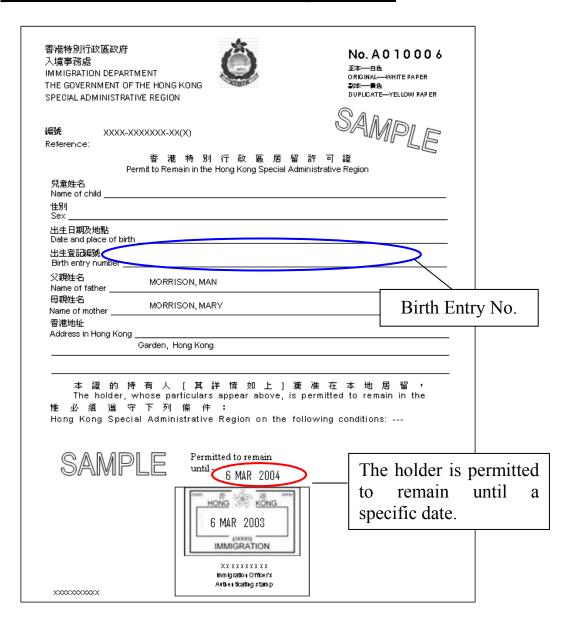


(Authenticating stamp before 23 January 2008)



(Authenticating stamp on or after 23 January 2008)

(ii) Sample of "Permit to Remain in the HKSAR (ID 235B)" showing the holder is permitted to remain in Hong Kong until a specific date or permitted to remain extended until a specific date



Remarks: -



(Authenticating stamp before 23 January 2008)

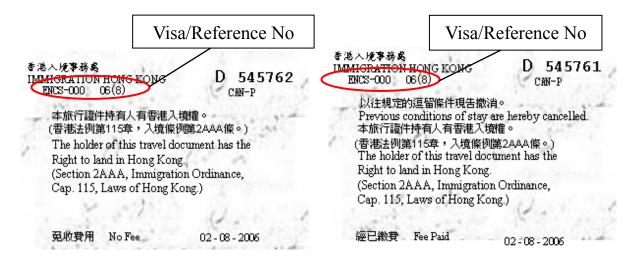


(Authenticating stamp on or after 23 January 2008)

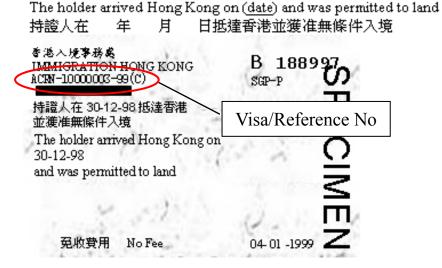
(7) Samples of Endorsement on a valid travel document

(i) Samples of Endorsement on a valid travel document showing "the right to land in Hong Kong"

The holder of this travel document has the Right to land in Hong Kong.
(Section 2AAA, Immigration Ordinance, Cap. 115, Laws of Hong Kong.)
本旅行證件持有人有香港入境權。
(香港法例第115章,入境條例第2AAA條。)



(ii) Sample of Endorsement on a valid travel document showing "the holder was permitted to land" in Hong Kong



(iii) <u>Sample of Endorsement on a valid travel document showing "previous</u> conditions of stay are hereby cancelled"

Previous conditions of stay are hereby cancelled 以往規定的逗留條件現告撤消



(iv) <u>Sample of Endorsement on a valid travel document showing that the eligibility of HK permanent ID card verified</u>

Holder's eligibility for Hong Kong permanent identity card verified. 持證人證實有資格領取香港永久性居民身份證。



(v) <u>Sample of Endorsement on a valid travel document showing</u> <u>"Certificate of Entitlement to the right of abode in Hong Kong Special Administrative Region"</u>



(vi) Samples Endorsement on the child's valid travel document showing "unconditional stay in HKSAR had been granted"

"Unconditional stay in HKSAR had been granted" can be identified by a Hong Kong landing stamp on a person's valid travel document showing that he/she is permitted to stay with no condition attached (獲准無條件在香港居留), i.e., an arrival stamp without any condition attached on top of the landing endorsement.

Landing Endorsement

Remarks: -



(Authenticating stamp before 23 January 2008)

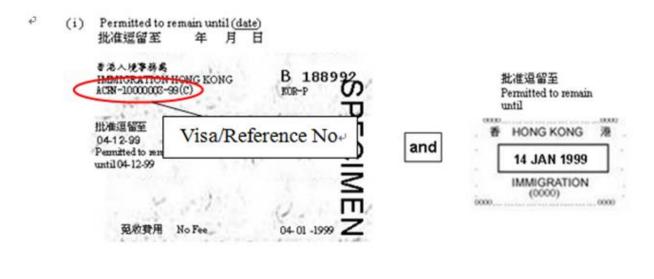


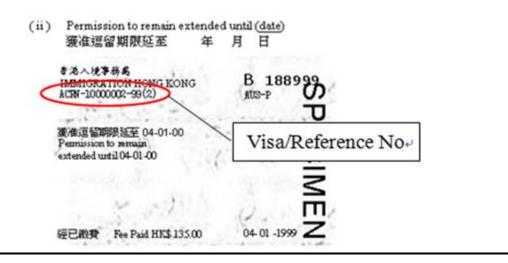
(Authenticating stamp on or after 23 January 2008)

(vii) <u>Samples of Endorsement on a valid travel document showing</u> "Permitted to remain until" and "Permitted to remain extended until a specific date"

Endorsement

Landing Stamp





Remarks:-



(Authenticating stamp before 23 January 2008)

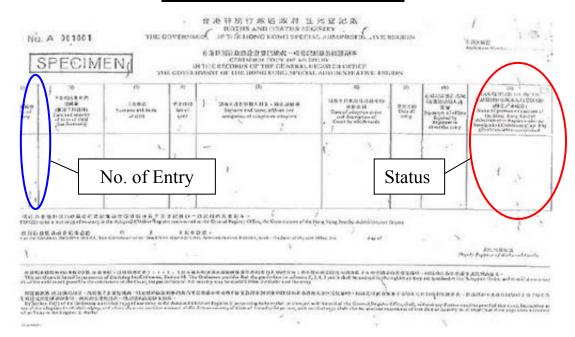


(Authenticating stamp on or after 23 January 2008)

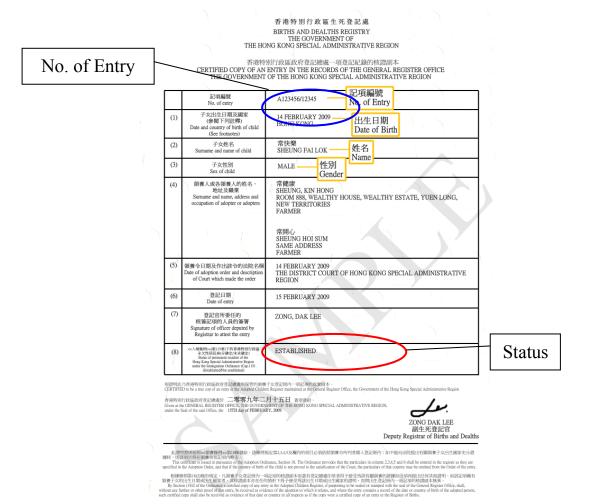
(8) Samples of certificate issued by the Births Registry for adopted children

(with their status of permanent resident indicated "Established")

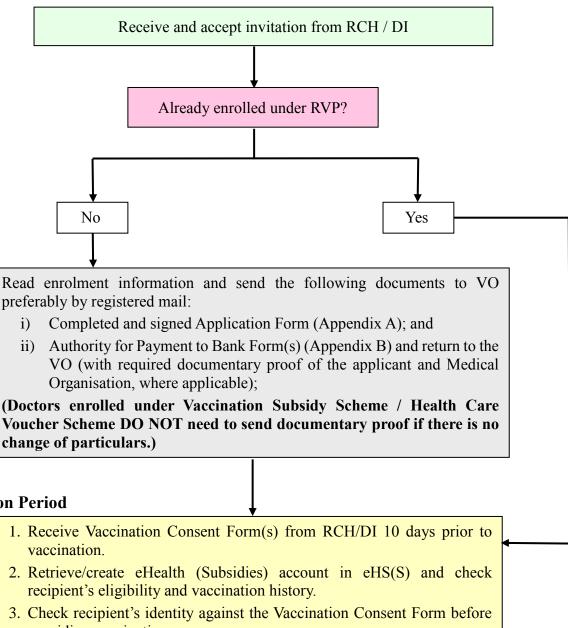
Issued before 25 January 2006



<u>Issued on or after 25 January 2006</u>



Flow chart of key stages in joining and making claims under RVP



Vaccination Period

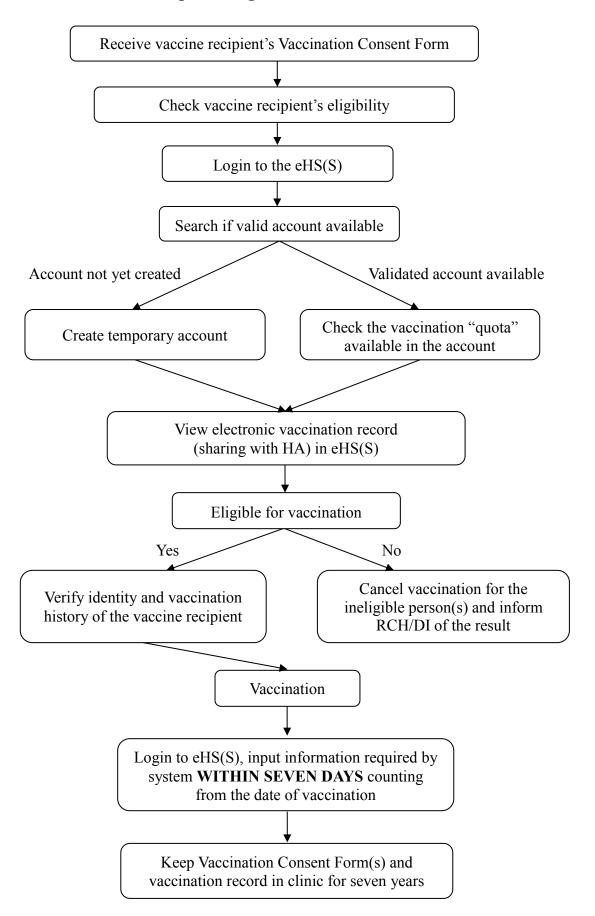
- 2. Retrieve/create eHealth (Subsidies) account in eHS(S) and check
- providing vaccination.
- 4. Provide vaccination service under RVP if the recipient is eligible.

Reimbursement

- 1. Login to eHS(S), input information required by system WITHIN **SEVEN DAYS** after the delivery of service. Claims for reimbursement submitted after seven days of vaccination may not be processed.
- 2. At the end of each month, the eHS(S) will generate payment files, based on the information submitted by VMO.
- 3. Reimbursement will be paid directly to the designated bank account upon satisfactory pre-payment checking.
- 4. Routine checking will be conducted by VO.

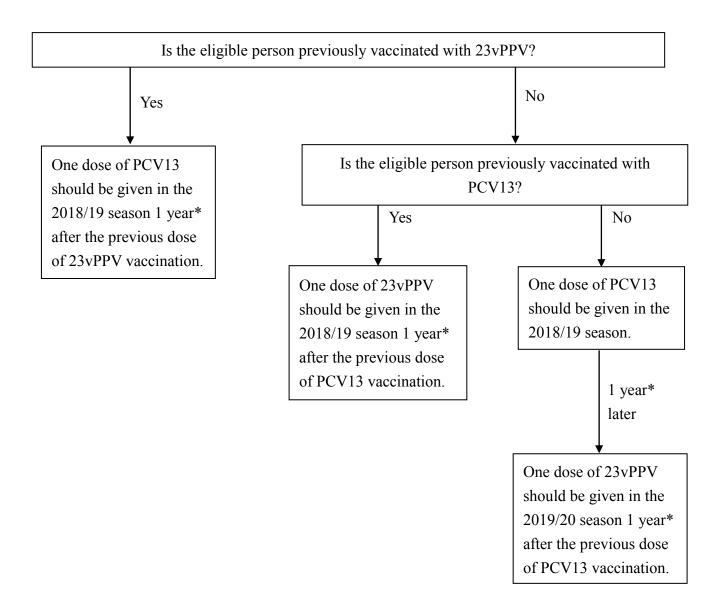
Appendix II

Flow chart of providing vaccination service under RVP



Appendix III

Flow chart illustrating the use of PCV13 and 23vPPV under RVP 2018/19:



^{* 1} year is assumed to be one calendar year.

e.g. 1^{st} dose was given on 30/12/2017 2^{nd} dose should be given on or after 30/12/2018

